

Host Print Manager (HPM) / Satellite Ticket Printing (STP) Solution

Requirements		
✓ The STP site(s) is required to have a unique SID with their Agency Information Record (AIR) table updated to show the remote locations IATA number.		
✓ A LEID must be defined for the ticket printer at the STP site(s) and the ticketing CRT(s) at the Host Agency location must be associated to the ticket printer within the AIR table of the STP site(s).		
✓ A Bridge/Branch relationship must be established for the STP site(s).		
✓ The Host Agency and the STP site(s) must have a Broadband-type Internet Service Provider (ISP).		
✓ HPM must be downloaded on the STP site(s) PC and an STP set-up must be complete.		
Satellite Ticket Printer Set Up Guidelines	Entry	More Information
1. Sign into PC using an FA duty code	BSIA123456/FA	INFO BSI
2. Activate the link between the STP site and Agency	4@I9997899	INFO 4@I
3. Display the air table of the STP site	4G	INFO 4G
a. Verify the AIR Table indicates:		
▪ PSEUDO /SID/ P3D		
▪ AUTO VAL YES		
▪ The agency name is correct		
▪ The EZ options are correct		
4. Associate the workstation to the STP ticket printer	4G#MS Split Distribution	INFO 4G#MS
	4G#MK Non-Split	INFO 4G#MK
5. Log Stock Control Numbers for the STP site	4GS	INFO 4GS
6. Assign a block of ATB ticket number for STP site	4GTA	INFO 4GTA
7. Associate PC to the STP site invoice printer	4G#ML	INFO 4G#ML
8. Assign invoice numbers for the STP site	4GI	INFO 4GI
Ticket Delivery Guidelines	Entry	More Information
1. Printer queue stopped by the Host agency	YSTP	INFO YSTP
2. Make sure the STP site printer and PC are on		
3. Printer queue started by the Host agency	YSTR	INFO YSTR
4. Issue the documents		INFO NETWORK
a. <i>Method One</i>		
i. Display PNR to be ticketed	*-ADAMSON	HELP NAME
ii. Generate documents using normal EZ entries	EZ	HELP EZ
iii. Printer queue stopped by the Host agency	YSTP	INFO YSTP
b. <i>Method Two</i>		
i. Display PNR to be ticketed	*-ADAMSON	
ii. Include the remote IATA number in the FOP	5\$CK/115797	HELP FOP
iii. Generate documents using normal EZ entries	EZ	HELP EZ
iv. Printer queue stopped by the Host agency	YSTP	INFO YSTP
c. <i>Method Three</i>		
i. Display PNR to be ticketed	*-ADAMSON	
ii. Include the remote IATA number in the DI	4-DI#I1715797	HELP DI
iii. Generate documents using normal EZ entries	EZ	HELP EZ
iv. Printer queue stopped by the Host agency	YSTP	INFO YSTP
d. <i>Method Four</i>		
i. Display PNR to be ticketed	*-ADAMSON	HELP NAME
ii. Include the remote IATA number in EZ option	EZ#K10#I1715797	HELP EZ
iii. Printer queue stopped by the Host agency	YSTP	INFO YSTP
5. Deactivate the link, disconnect, and power off PC	4@IOFF	