

# Car Booking Tool – Go!

## Overview

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**Introduction** This document contains an overview of the Worldspan Car Booking Tool – Go! Script available to users on Worldspan Go! Res.

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**File name**

File (Script) Name	Brief Description
ZG_CarBooking	Enables agents to search for car rental availability/information and sell a car.

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**Need Help?** Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://www.worldspan.com>, then select the Help Desk Support link from the menu on the left.

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**Overview** The Car Booking Tool enables agents to check car rental availability and information, sell a car, or quickly Direct Sell a car. Features of this script include searching by Airport, City, postal codes (minimum of one character to full code) or all locations for the pick-up and drop off locations. There is an option to request a map for All Locations, Postal Code and City Name searches. Another option for the same three searches enables the user to “find” an item (word or number) in the results. The search results appear in the right frame and enable the user to interact by moving the mouse to highlight a line for easier reading and to click on the next action. Details and Rules may also be accessed in the right frame by the click of the mouse.

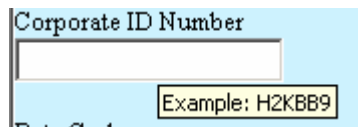
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# Operating Instructions

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## Script Conventions

- Go! Res and scripts are designed to operate in a full screen. With the cursor active in the script area, press <F11> to shrink the toolbar at the top of the screen. Then right click on the small icon toolbar and click on auto hide to display Go! Res and scripts as full screen.
- In this Go! Script, mandatory fields are indicated by a red\* asterisk. The black ▼ indicates a drop down list is available for applicable choices for the input box or the ability to scroll for more information.
- Many fields are on-click events, which means the user, must click in a field before the field appears as mandatory or takes on other properties (e.g., additional input fields).
- In some cases, tabbing through a form bypasses the mandatory indicator for a field, leaving it blank results in an error (see Errors).
- Most input fields have examples of the requested information in a tool tip. A tool tip quickly appears when the pointer pauses over a button or field (mouse-over).



- Script forms may contain fields with conditions that would disable other fields and/or buttons.
- The Enter key may be used throughout the scripts with the exception of pop-up boxes and the calendar.

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## Need to Know

Previously, Worldspan Res had provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Worldspan Go! Res cannot retain all the previous default keystrokes due to the browser defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan Res keystroke defaults. If the focus is in the terminal emulator/Go! Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. The right side of the window (Index/Go! Res scripts) takes on the Browser/Windows keystroke and local macro defaults. HOWEVER, when the focus is in the right side/Go! Script/Index/Tools area, the <Ctrl>R may cause a Microsoft Internet Explorer error and throw the user out of the product or launch a macro, while the <Ctrl>W shuts down the product. It is important to check the focus prior to using keystroke combinations. To move the focus, click on the right or left side.

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## Operating Instructions, Continued

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### Access

From Worldspan Go! Res:

- Access the script from the Book Tab in the Script Index
  - Select Car Booking Tool to launch the script
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### Initial Search Screen

The basic information needed to search or Direct Sell is shown in the initial form in the right frame. Click on the desired Shop/Sell or Direct Sell tab to process the applicable request. The user indicates the location for pick-up and, if desired, the drop-off location. Date, time, Rental Car Companies and Car types are also to be completed. To begin the search after completing the field, select Search for Cars. Select Clear All to return the form with blank fields. Select Exit to exit the script and return to the Script Menu.

The screenshot displays the 'Car Booking Tool' interface. At the top, there are two tabs: 'Shop/Sell' and 'Direct Sell'. Below the tabs is the title 'Car Booking Tool'. The form is divided into several sections:

- Pick-Up Location\***: A dropdown menu set to 'Airport' and a text input field containing 'ATL'.
- Drop-Off Location**: A dropdown menu set to 'Same Location'.
- Pick-Up Date\* Time\***: Two dropdown menus set to '26APR' and '4P'.
- Drop-Off Date\* Time\***: Two dropdown menus set to '27APR' and '4P'.
- Rental Car Company**: A list box with the instruction 'select up to 6 (hold ctrl key)'. The list includes: All Car Companies, Ace-AC, Advantage-AD, Alamo-AL (highlighted), Americar-AF, Auto Europ-ZU, Avis-ZI, Best Rate-BR, Budget-ZD, and Discount-DS.
- Car Type**: A list box with the instruction 'multiple selection (hold ctrl key)'. The list includes: All Cars, Mini, Mini Elite, Economy, Economy Elite, Compact, Compact Elite, Intermediate, Intermediate Elite (highlighted), and Standard.

Below the lists, there is a link for 'specific car code' and a 'More Options' link. At the bottom of the form are three buttons: 'Search For Cars', 'Clear All', and 'Exit'.

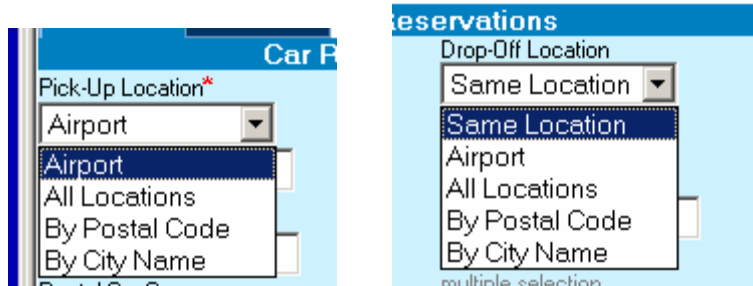
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## Operating Instructions, Continued

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### Search Location Options

The user has the option to indicate what the search is based on; Airport location, All Locations, Postal Code, or City Name for pick-up and drop off. Drop off also has a choice for the same location as pick-up. The field under the drop down list is to be populated with the desired search location.

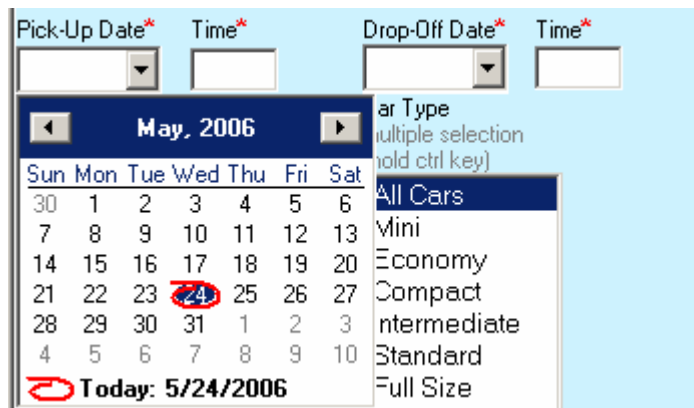


Postal Code searches may be requested using a minimum of one character. Airport and city codes or names are accepted, a similar name list will appear when a more specific selection is required.

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### Calendar

Click on the down arrow in the date field to display a calendar. Click on the desired date in the calendar to select that date for the date field. Manual entry of a date may also be done with a Res air date format (DDMMM, 24MAY).



The return date defaults to the next day once the pick-up date is selected. Enter the pick-up time and the drop time defaults to the same time. Change the date and time as necessary.

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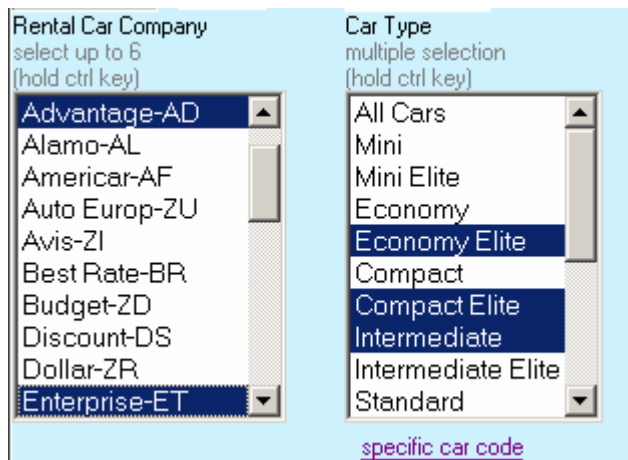
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## Operating Instructions, Continued

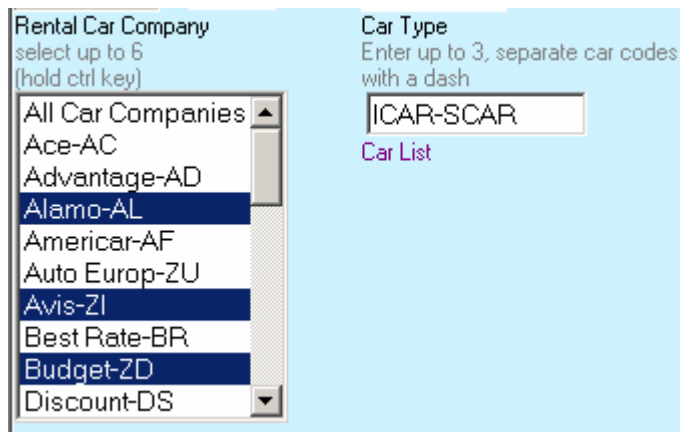
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### Car Company and Type

The default for Car Rental Company and Car Type is All Car Companies and All Cars. Click on the desired Car Company and Car Type when applicable. To select multiple preferences, hold the <Ctrl> key down and click on the choices. Select a maximum of six Car Companies.



Click Specific car code to enable an input field and manually type the vehicle code. Use a dash between multiple codes. Click on Car List to return to the list of vehicle codes.



Click on Car List to return to the names of car types.

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## Operating Instructions, Continued

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**More Options** Click on More Options to request a more specific search using Corporate ID, Frequent Renter ID, Rate Code, Rate Category, Credit Card information, Supplementary Information and/or Special Equipment. A maximum of six requests for Special Equipment may be selected by holding down the <Ctrl> key and clicking on the preferences.

More Options

Corporate ID Number

Frequent Renter ID Number

Rate Code

Rate Category

Credit Card Guarantee Information

Code and Nbr  Exp Date

*Example: MC410000001234 11-09*

Supplementary Information

Special Equipment  
select up to 6 (hold ctrl key)

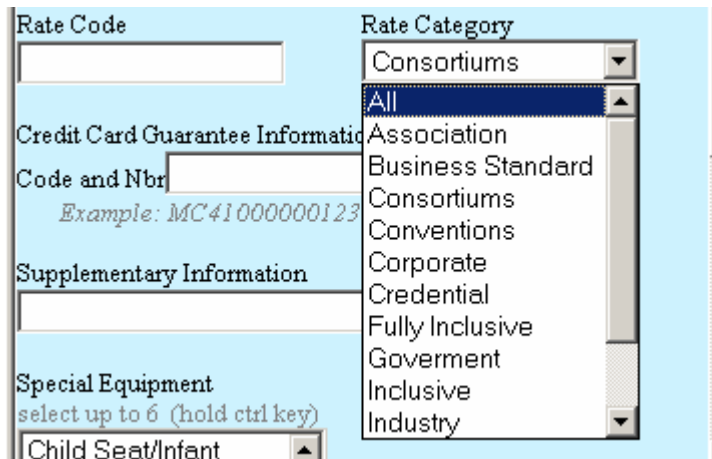
- Child Seat/Infant
- Child Seat/Toddler
- FM Radio
- Hatchback Car
- Hand Control/Left
- Hand Control/Right
- Laser Disc Player
- Luggage Rack
- Navigational Phone
- Navigational System

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## Operating Instructions, Continued

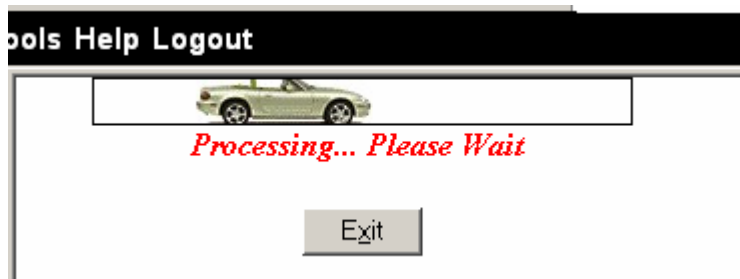
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**More Options, cont.** The Rate Category defaults to All. Click on the down arrow to review the list and click on the desired category.



The screenshot shows a web form with several input fields and a dropdown menu. The dropdown menu is open, displaying a list of categories. The 'All' option is currently selected and highlighted in blue. The categories listed are: Consortiums, All, Association, Business Standard, Consortiums, Conventions, Corporate, Credential, Fully Inclusive, Government, Inclusive, and Industry. The form fields include: Rate Code, Credit Card Guarantee Information Code and Nbr (with an example: MC41000000123), Supplementary Information, Special Equipment (select up to 6 (hold ctrl key)), and Child Seat/Infant.

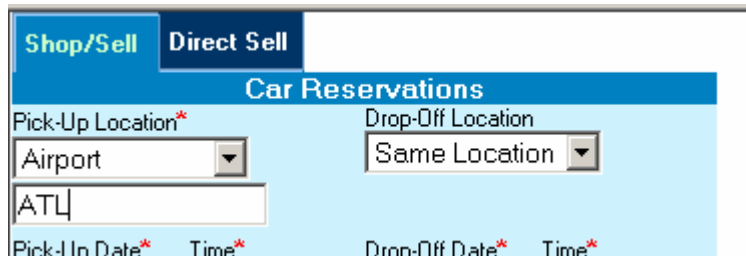
**Search** Select Search for Cars to begin the process search or Direct Sell process. The following appears in the right frame as the script gathers the information. Select Exit to end the process and return to the Script Index.



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## Operating Instructions, Continued

**Airport Search** Airport code is recommended for the Airport Search. When a name is used a similar name list will appear enabling the user to select a specific location.



Shop/Sell Direct Sell

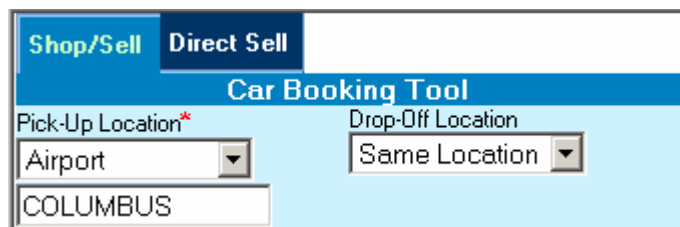
### Car Reservations

Pick-Up Location\* Drop-Off Location

Airport Same Location

ATL

Pick-Up Date\* Time\* Drop-Off Date\* Time\*



Shop/Sell Direct Sell

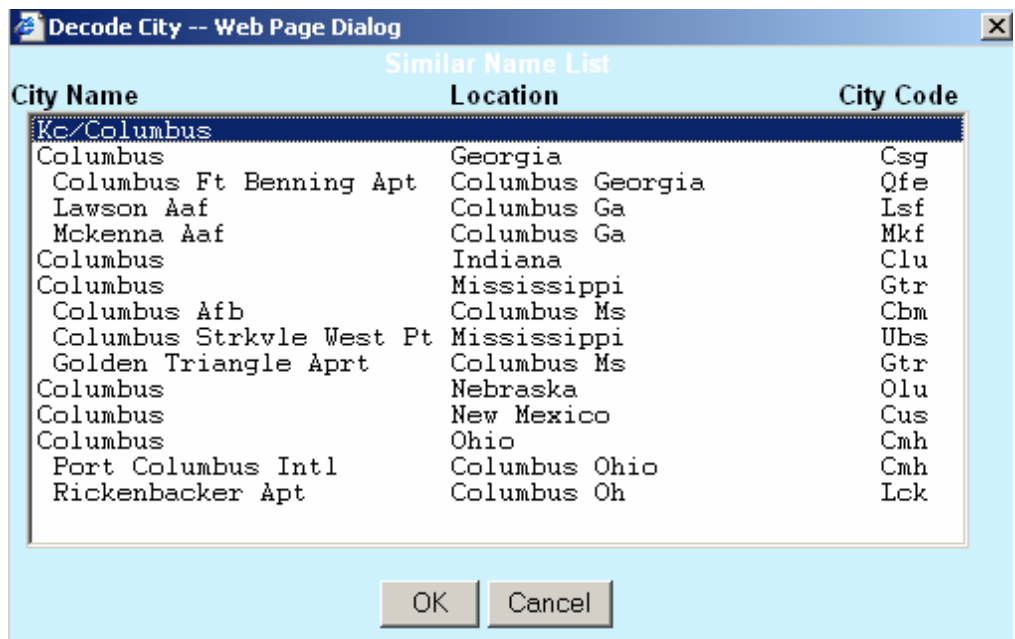
### Car Booking Tool

Pick-Up Location\* Drop-Off Location

Airport Same Location

COLUMBUS

The following is an example of a similar name list in a popup dialog box when a Location is not specific. Click on the desired line to highlight the location to search and select OK. Select the Cancel button or the x in the right corner to close the dialog box and return to the initial search screen.



Decode City -- Web Page Dialog

### Similar Name List

City Name	Location	City Code
Kc/Columbus		
Columbus	Georgia	Csg
Columbus Ft Benning Apt	Columbus Georgia	Qfe
Lawson Aaf	Columbus Ga	Isf
Mckenna Aaf	Columbus Ga	Mkf
Columbus	Indiana	Clu
Columbus	Mississippi	Gtr
Columbus Afb	Columbus Ms	Cbm
Columbus Strkvle West Pt	Mississippi	Ubs
Golden Triangle Aprt	Columbus Ms	Gtr
Columbus	Nebraska	Olu
Columbus	New Mexico	Cus
Columbus	Ohio	Cmh
Port Columbus Intl	Columbus Ohio	Cmh
Rickenbacker Apt	Columbus Oh	Lck

OK Cancel

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## Operating Instructions, Continued

### Airport Search Results

The search results for an airport location include the criteria in the upper left, car company, car type, rate, mileage and links to access rules and details. Links to modify the search, request more rates and the previous rates enable easy navigation. Select the Sell link to book a car. Select the X in the red box in the upper right corner to return to the initial search screen. Select the Exit button at the bottom to exit the script and return to the Script Index. Move the mouse over any search result to highlight a line for easier reading. Move the mouse over the Vendor Logo to display the name of the car rental company.

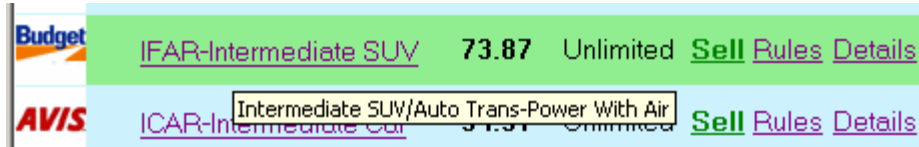
Search Criteria				
Pick-Up: ATL				
Pick-Up Date and Time: 26APR at 4P				
Drop-Off: ATL				
Drop-Off Date and Time: 27APR at 4P				
<a href="#">Modify Your Search</a>				
Vendor	Car Type	Total	Mileage	Options
	<a href="#">ICAR-Intermediate Car</a>	51.87	Unlimited	<a href="#">Sell</a> <a href="#">Rules</a> <a href="#">Details</a>
	<a href="#">IFAR-Intermediate SUV</a>	73.87	Unlimited	<a href="#">Sell</a> <a href="#">Rules</a> <a href="#">Details</a>
	<a href="#">ICAR-Intermediate Car</a>	94.31	Unlimited	<a href="#">Sell</a> <a href="#">Rules</a> <a href="#">Details</a>
	<a href="#">ICAR-Intermediate Car</a>	109.82	Unlimited	<a href="#">Sell</a> <a href="#">Rules</a> <a href="#">Details</a>
	<a href="#">IFAR-Intermediate SUV</a>	113.62	Unlimited	<a href="#">Sell</a> <a href="#">Rules</a> <a href="#">Details</a>
	<a href="#">IFAR-Intermediate SUV</a>	127.31	Unlimited	<a href="#">Sell</a> <a href="#">Rules</a> <a href="#">Details</a>
<a href="#">More Rates</a>		<a href="#">Previous Rates</a>		

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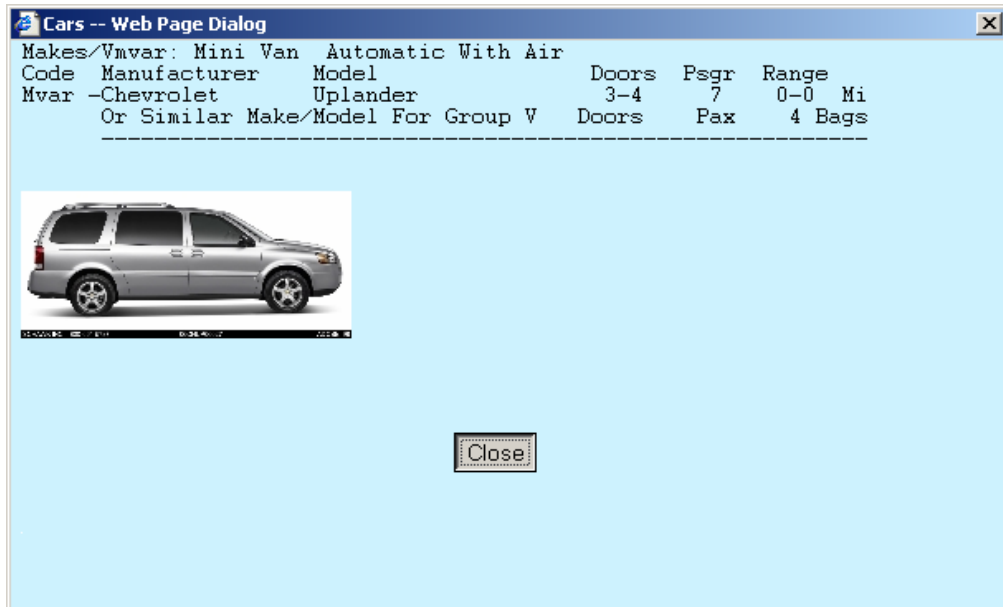
## Operating Instructions, Continued

### Car Type

The user may use the mouse to hover over the Car Type for a tool tip to appear with the car type example when included in the MR entry for the Res display.



Select the Car Type link to view a description and image of the category. Select the X in the upper right corner or the Close button to close the popup.



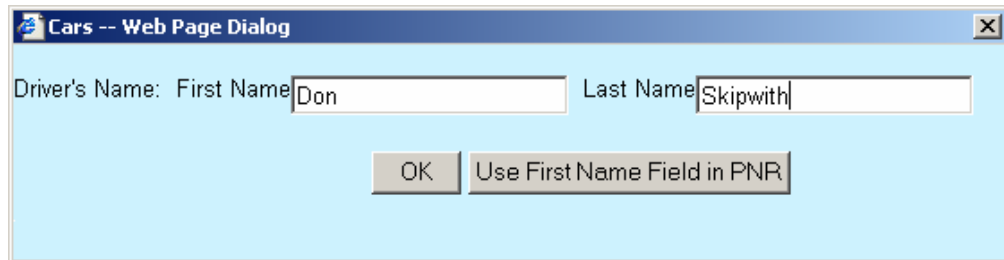
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## Operating Instructions, Continued

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### Sell Link

When one name is in the PNR the script automatically uses it when the Sell link has been selected. When no names or multiple names are involved, the script requests a name via this popup dialog box. Once a name is entered and OK is selected or Use First Name field in PNR is selected, the script proceeds to book the car. Select the x in the right corner to return to the initial search screen.

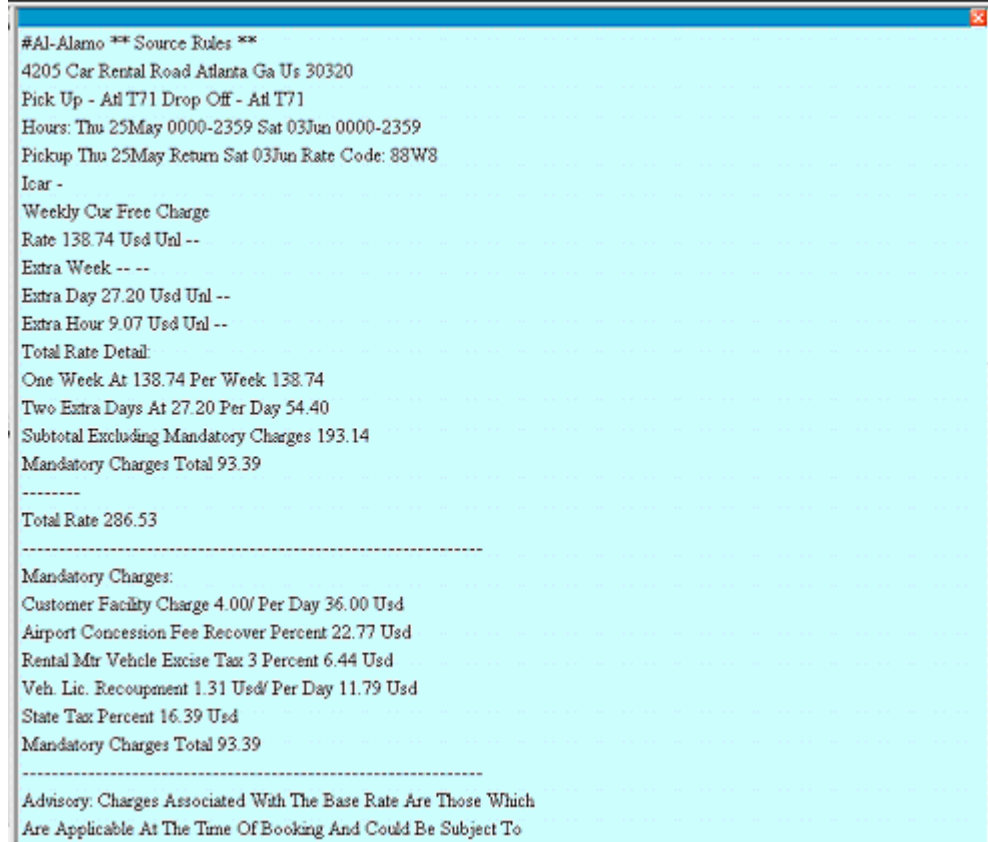


Cars -- Web Page Dialog

Driver's Name: First Name  Last Name

### Rules Link

The following is an example of the rules information that appears in the right frame when the Rules link is selected. Select the x in the red box in the upper right corner to return to the Search Results frame.



```
#Al-Alamo *** Source Rules ***
4205 Car Rental Road Atlanta Ga Us 30320
Pick Up - Atl T71 Drop Off - Atl T71
Hours: Thu 25May 0000-2359 Sat 03Jun 0000-2359
Pickup Thu 25May Return Sat 03Jun Rate Code: 88W8
Icar -
Weekly Car Free Charge
Rate 138.74 Usd Unl --
Extra Week ---
Extra Day 27.20 Usd Unl --
Extra Hour 9.07 Usd Unl --
Total Rate Detail:
One Week At 138.74 Per Week 138.74
Two Extra Days At 27.20 Per Day 54.40
Subtotal Excluding Mandatory Charges 193.14
Mandatory Charges Total 93.39
-----
Total Rate 286.53
-----
Mandatory Charges:
Customer Facility Charge 4.00/ Per Day 36.00 Usd
Airport Concession Fee Recover Percent 22.77 Usd
Rental Mtr Vehicle Excise Tax 3 Percent 6.44 Usd
Veh. Lic. Recoupment 1.31 Usd/ Per Day 11.79 Usd
State Tax Percent 16.39 Usd
Mandatory Charges Total 93.39
-----
Advisory: Charges Associated With The Base Rate Are Those Which
Are Applicable At The Time Of Booking And Could Be Subject To
```

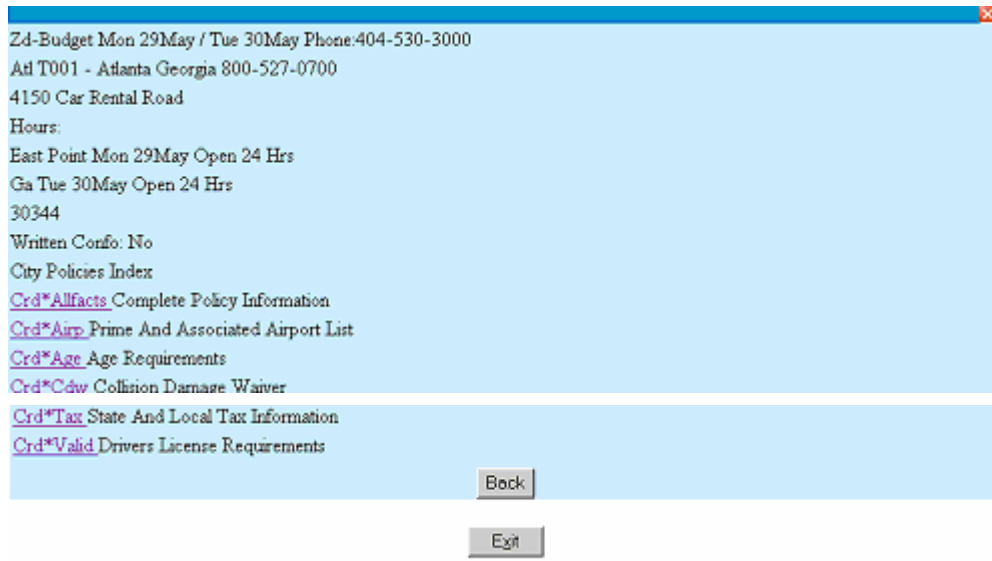
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## Operating Instructions, Continued

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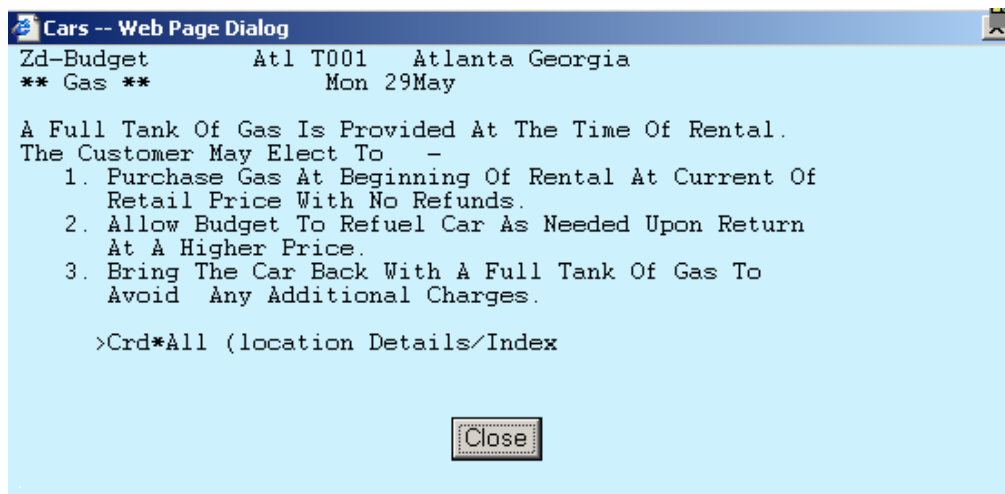
### Details Link

The following is an example of the detail information that appears in the right frame when the Details link of a specific car is selected. Select the Back button or the x in the red box in the upper right corner to return to the Search Results frame. Select Exit to exit the script and return to the Script Index.



### Specific Detail

Select the link for a specific detail in the Details frame to view a popup of more information. Select the x in the right corner or the Close button to close the popup.



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## Operating Instructions, Continued

### All Locations Search

The All Locations search requires a city or airport name/code.

Shop/Sell Direct Sell

Car Reservations

Pick-Up Location\* Drop-Off Location

All Locations Same Location

COLUMBUS

Pick-Up Date\* Time\* Drop-Off Date\* Time\*

### All Locations Search Result

The All Locations search result includes the Car Company, Location, and Address. Select any header to change the sort order in the display. Select the x in the red box to return to the initial search screen. Select the Exit button to exit the script and return to the Script Index.

Select Pick-Up Location (click on headers to sort)

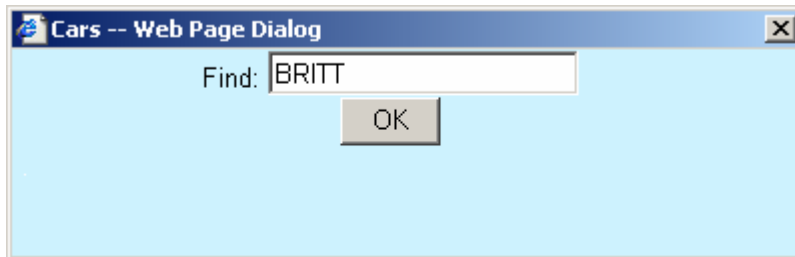
Car Company	Location	Title	Address
Hertz	North	Select Alpharetta Marriott	5750 Windward Parkway
Avis	East	Select Conyers	1360 Dogwood Dr Se
Hertz	North	Select Gainesville Hle	2419 Browns Bridge Road
Budget	East	Select Atlanta Ga La Vista	4232 La Vista Road
National	Terminal	Select Nationl In-Atl	4205 Rental Car Row
Enterprise	Terminal	Select Atlanta Airport In T	2045 Car Rental Row
Hertz	City	Select Metro Marriott Hle	246 Perimeter Center Pa
Thrifty	City	Select Hiram	4600 Jimmy Lee Smith Pa
Hertz	East	Select Snellville Hle	3541 Stone Mountain Hig
Avis	North	Select Roswell Road Mariett	1320 Roswell Road
Hertz	North	Select Alpharetta Hle	1475 Alpharetta Highway
Hertz	North	Select Sandy Springs Ford H	7555 Roswell Road
Avis	South	Select Morrow	1132 Mt. Zion Road
Avis	City	Select Stone Mountain	933-4 N Hairston Road
Budget	Terminal	Select Atlanta Georgia	4150 Car Rental Road
Avis	North	Select Norcross Road - Dulu	3547 Norcross Road
Thrifty	City	Select Cumming Georgia	580 Atlanta Road
Hertz	East	Select Tucker Hle	2101 Northlake Parkway
Enterprise	North	Select Rac Post Oak Tritt	2150 Post Oak Tritt Ste

Exit

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## Operating Instructions, Continued

**Binocular Icon** The Binocular Icon appears on All Locations, Postal Code, and City Name search options. Select the icon to search for an item (word or numbers) in the results to narrow the search and that item is then highlighted in the results.




Select Pick-Up Location (click on headers to sort)				
Car Company	Location		Title	Address
Enterprise	City	<a href="#">Select</a>	Bradley Park	1639 Bradley Park Dr
Thrifty	Off Terminal	<a href="#">Select</a>	Columbus Airport/Off	3902 Veterans Highway
Alamo	Off Terminal	<a href="#">Select</a>	Columbus Off Airport	2911 Airport Thruway
Avis	Terminal	<a href="#">Select</a>	Columbus Airport	3250 West <b>Britt</b> Rd
Enterprise	City	<a href="#">Select</a>	Freeway Ford	2025 Box Road
Avis	City	<a href="#">Select</a>	Signature Flt Csg	Columbus Metro Apo
Enterprise	City	<a href="#">Select</a>	Columbus, Vtrns Pkwy	3410 Veterans Parkway
Enterprise	City	<a href="#">Select</a>	Columbus Midtown Dri	1856 Midtown Drive
National	Terminal	<a href="#">Select</a>	Columbus Metro Airpo	3250 West <b>Britt</b> David R
Enterprise	North	<a href="#">Select</a>	Thomaston	1540 Highway 19 N
Hertz	Terminal	<a href="#">Select</a>	Columbus Metro Airpo	3250 West <b>Britt</b> David R
Budget	Terminal	<a href="#">Select</a>	3250 W. <b>Britt</b> David	3250 W. <b>Britt</b> David Rd

**Select Link**

Selecting the Select link in the All Locations search results initiates a search for that Car Company and displays the information the same as the Airport Search results. Notice the item used in the Find popup from the Binocular icon is still highlighted. Select the x in the red box to return to the initial search screen. Select the Exit button to exit the script and return to the Script Index.

The screenshot shows a search results interface. At the top, a blue header reads "Search Criteria". Below it, the search details are listed: "Pick-Up: Enterprise/3250 W Britt David Rd", "Pick-Up Date and Time: 26APR at 4P", "Drop-Off: Enterprise/3250 W Britt David Rd", and "Drop-Off Date and Time: 27APR at 4P". A purple link "Modify Your Search" is positioned below the drop-off details. Below the search criteria is a table with three columns: "Vendor Car Type", "Total Mileage", and "Options". The table lists three car options, each with a small icon on the left and a red 'x' icon in the Options column. The first row is "ECAR-Economy Car" with "35.09 Unlimited\*" and "Sell Rules Details". The second row is "CCAR-Compact Car" with "37.51 Unlimited\*" and "Sell Rules Details". The third row is "ICAR-Intermediate Car" with "39.93 Unlimited\*" and "Sell Rules Details".

Vendor Car Type	Total Mileage	Options
 <a href="#">ECAR-Economy Car</a>	35.09 Unlimited*	<a href="#">Sell Rules Details</a> 
 <a href="#">CCAR-Compact Car</a>	37.51 Unlimited*	<a href="#">Sell Rules Details</a>
 <a href="#">ICAR-Intermediate Car</a>	39.93 Unlimited*	<a href="#">Sell Rules Details</a>

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## Operating Instructions, Continued

### Select Link Locks Car Company

Once a Select Link has been selected, the Car Company is locked. The result from selecting Modify Your Search or the x in the red box changes the initial search screen to include the Car Company logo and location address (es). To unlock the Car Company, click on the address [clear] link above the date.

The screenshot shows the 'Car Reservations' form with the 'Direct Sell' tab selected. The 'Pick-Up Location' is set to 'All Locations' with 'CSG' entered in the text box. Below it, the address 'Enterprise/3250 W Britt David Rd' is displayed with a '[clear]' link. The 'Drop-Off Location' is also 'All Locations' with 'CSG' entered. The 'Pick-Up Date' is '29MAY' at '9A', and the 'Drop-Off Date' is '30MAY' at '9A'. The 'Car Type' dropdown is set to 'All Cars'. The text 'Searching for Enterprise Only' is visible, and the Enterprise logo is shown.

When the drop-off location is different from the pick-up, both address/[clear] links must be selected to unlock the car company. Unlock one address/[clear] link when selecting another location for the pick-up or drop-off but keeping the car company and select Search for Cars button to request a new search.

The screenshot shows the 'Car Reservations' form with the 'Direct Sell' tab selected. The 'Pick-Up Location' is 'All Locations' with 'ATL' entered. The address 'Hertz/2999 Windy Hill Road' is shown with a '[clear]' link. The 'Drop-Off Location' is 'All Locations' with 'ATL' entered. The address 'Hertz/1920 Auto Port Drive' is shown with a '[clear]' link. The 'Pick-Up Date' is '09JUN' at '8A', and the 'Drop-Off Date' is '10JUN' at '8A'. The 'Car Type' dropdown is set to 'All Cars'. The text 'Searching for Hertz Only' is visible, and the Hertz logo is shown.

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## Operating Instructions, Continued

### Postal Code Search

The Postal Code search enables the user to use a minimum of one character up to the entire code.

The screenshot shows a web interface for car reservations. At the top, there are two tabs: "Shop/Sell" and "Direct Sell". Below the tabs is a header "Car Reservations". The form includes a "Pick-Up Location\*" dropdown menu with "By Postal Code" selected. To its right is a "Drop-Off Location" dropdown menu with "Same Location" selected. Below the "Pick-Up Location" dropdown is a text input field containing "3030". At the bottom of the form, there are fields for "Pick-Up Date\*", "Time\*", "Drop-Off Date\*", and "Time\*" which are partially visible.

### Postal Code Search Result

The result of the Postal Code search includes the Car Company, City Code, Location, Complete Address, and links for Select and Map. Selecting the Select link functions as the Airport Search Results and the Select in the All Locations Results mentioned above to provide specific cars to book.

Select Pick Up Location (click on headers to sort)							AA	X
Company	City Code	Location	Address	City	ST/PR	Postal Code		
Enterprise	BUR	South	8583 SANTA MONICA BLVD	WEST HOLLYWOOD,	CA	90069-4120	<a href="#">Select</a>	<a href="#">Map</a>
Enterprise	LAX	City	12101 OLYMPIC BLVD	LOS ANGELES,	CA	90064-1017	<a href="#">Select</a>	<a href="#">Map</a>
Enterprise	LAX	City	8367 WEST SUNSET BLVD	LOS ANGELES,	CA	90069-1517	<a href="#">Select</a>	<a href="#">Map</a>
Enterprise	LAX	City	11779 WEST PICO BLVD	LOS ANGELES,	CA	90064-1308	<a href="#">Select</a>	<a href="#">Map</a>
Enterprise	LAX	City	11151 W OLYMPIC BLVD	LOS ANGELES,	CA	90064-1816	<a href="#">Select</a>	<a href="#">Map</a>
Enterprise	LAX	City	3500 CAHUENGA BLVD W STE	LOS ANGELES,	CA	90068-1304	<a href="#">Select</a>	<a href="#">Map</a>
Enterprise	LAX	City	3600 BARHAM BLVD	LOS ANGELES,	CA	90068-1106	<a href="#">Select</a>	<a href="#">Map</a>
Hertz	LAX	City	BEVERLY HILLS AREA	LOS ANGELES,	CA	90067	<a href="#">Select</a>	<a href="#">Map</a>
Hertz	LAX	City	2025 AVENUE OF THE STARS	LOS ANGELES,	CA	90067-4696	<a href="#">Select</a>	<a href="#">Map</a>

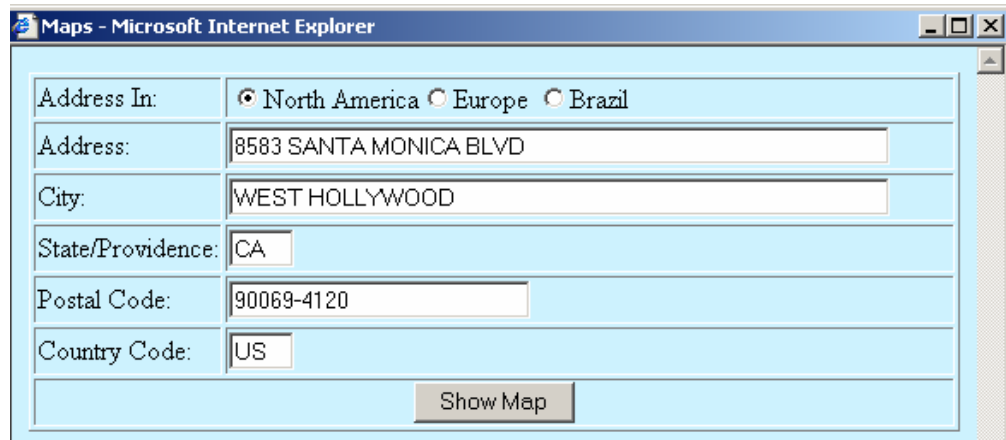
[Modify Your Search](#)

*Continue on next page*

## Operating Instructions, Continued

### Map Option

Select the Map link on the line of the desired location to view a map of that location. The following dialog appears with the address of the selected location already populated for verification. Select Show Map to continue and a new browser window appears with the map.

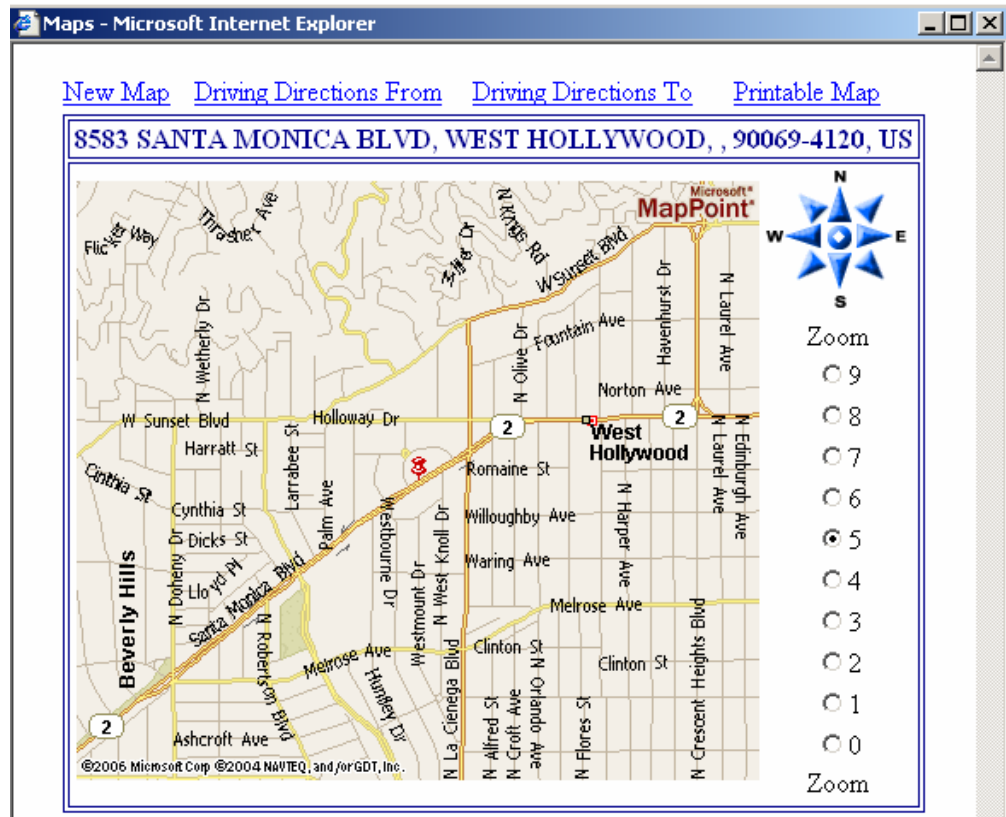


The screenshot shows a browser window titled "Maps - Microsoft Internet Explorer". The form contains the following fields:

Address In:	<input checked="" type="radio"/> North America <input type="radio"/> Europe <input type="radio"/> Brazil
Address:	8583 SANTA MONICA BLVD
City:	WEST HOLLYWOOD
State/Province:	CA
Postal Code:	90069-4120
Country Code:	US

At the bottom of the form is a button labeled "Show Map".

Use the Map navigation to get directions, print, zoom and access a new map. Click on the X in the upper right corner to close the Map.



*Continue on next page*

## Operating Instructions, Continued

### City Name Search

The City Name Search accepts a name or city code. A similar name list appears when a specific selection is required.

### City Name Search Results

The City Name search result is the same as Postal Code. It includes the Car Company, City Code, Location, Complete Address, and links for Select and Map. Selecting the Select link functions as the Airport Search Results and the Select in the Postal Code and All Locations Results mentioned above to provide specific cars to book.

Select Pick-Up Location (click on headers to sort)							
Company	City Code	Location	Address	City	ST/PR	Postal Code	
Alamo	PIT	Terminal	PITTSBURGH INTERNATIONAL AIRPORT	PITTSBURGH, PA		15231-0413	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	JLN	North	4026 PARKVIEW DR	PITTSBURG, MO		66762-2304	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	OAK	North	2965 RAILROAD AVE	PITTSBURG, CA		94565-5224	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	PIT	City	756 S MILLVALE AVENUE	PITTSBURGH, PA		15213-1117	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	PIT	City	2260 BABCOCK BOULEVARD	PITTSBURGH, PA		15237-3214	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	PIT	City	1318 5TH AVENUE	PITTSBURGH, PA		15219-6214	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	PIT	City	1900 W LIBERTY AVE	PITTSBURGH, PA		15226-1349	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	PIT	City	2335 NOBLESTOWN RD	PITTSBURGH, PA		15205-4147	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	PIT	City	4489 CAMPBELLS RUN ROAD	PITTSBURGH, PA		15205-1311	<a href="#">Select</a> <a href="#">Map</a>
Enterprise	PIT	City	51 AND LEWIS RUN ROAD	PITTSBURGH, PA		15236	<a href="#">Select</a> <a href="#">Map</a>
						15223	

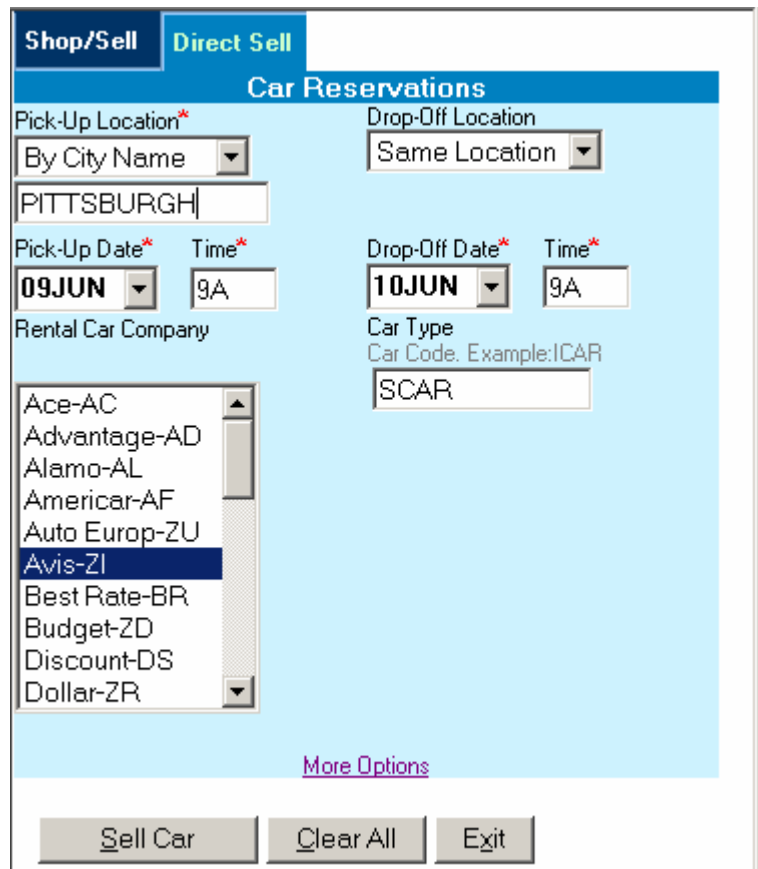
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## Operating Instructions, Continued

### Direct Sell

Access the Direct Sell tab to process a quick sell. More Options displays the same options as Shop/Sell. Navigation is similar and mentioned above.

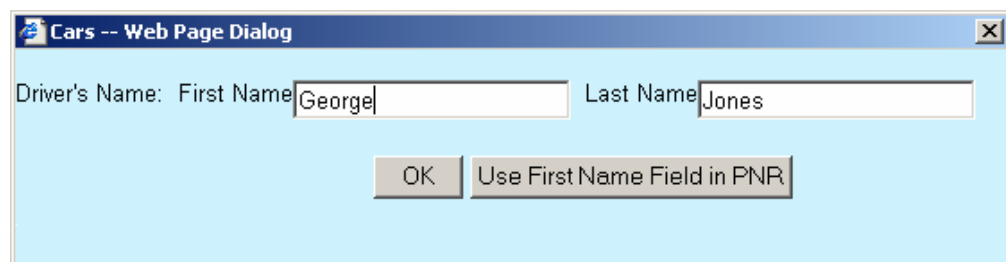
A Car Company Name and Car Type code is required for all location options. Select the Sell Car button to book a car or begin a search. When the Airport option is selected the script process the booking immediately.



The screenshot shows the 'Car Reservations' form with the 'Direct Sell' tab selected. The form includes the following fields and options:

- Pick-Up Location\*:** A dropdown menu set to 'By City Name' with a text input field containing 'PITTSBURGH'.
- Drop-Off Location:** A dropdown menu set to 'Same Location'.
- Pick-Up Date\* Time\*:** Date dropdown set to '09JUN' and time dropdown set to '9A'.
- Drop-Off Date\* Time\*:** Date dropdown set to '10JUN' and time dropdown set to '9A'.
- Rental Car Company:** A list box with the following options: Ace-AC, Advantage-AD, Alamo-AL, Americar-AF, Auto Europ-ZU, **Avis-ZI** (highlighted), Best Rate-BR, Budget-ZD, Discount-DS, Dollar-ZR.
- Car Type:** A text input field containing 'SCAR'.
- Car Code. Example: ICAR:** A text input field.
- More Options:** A purple link.
- Buttons:** 'Sell Car', 'Clear All', and 'Exit'.

If no name or multiple names appear in the PNR, a popup dialog box appears asking for a name or Use First Name Field in PNR.



The screenshot shows a popup dialog box titled 'Cars -- Web Page Dialog'. It contains the following fields and buttons:

- Driver's Name:** First Name input field containing 'George' and Last Name input field containing 'Jones'.
- Buttons:** 'OK' and 'Use First Name Field in PNR'.


Complete the name and select OK or select Use First Name Field in PNR to enable the script to continue and book the car.

*Continue on next page*

## Operating Instructions, Continued

### Direct Sell Search Results

When All Locations, Postal Code, and City Name location options are used in Direct Sell, select the Sell Car button to search for the locations. Once the results are displayed, select Select to book the car. This display may be sorted by selecting a header and the Find and Map options are available.

Select Pick-Up Location (click on headers to sort)							
Company	City Code	Location	Address	City	ST/PR	Postal Code	
Avis	ATL	City	143 COURTLAND ST N E	ATLANTA, GA		30303	<a href="#">Select</a> <a href="#">Map</a>
Avis	ATL	City	3405 LENOX ROAD NE	ATLANTA, GA		30326	<a href="#">Select</a> <a href="#">Map</a>
Avis	ATL	City	2201 HENDERSON MILL RD	ATLANTA, GA		30345	<a href="#">Select</a> <a href="#">Map</a>
Avis	ATL	City	2359 WINDY HILL ROAD	ATLANTA, GA		30339	<a href="#">Select</a> <a href="#">Map</a>
Avis	ATL	North	1500 CUMBERLAND MALL	ATLANTA, GA		30339	<a href="#">Select</a> <a href="#">Map</a>
Avis	ATL	Terminal	4225 CAR RENTAL ROW	ATLANTA, GA		30320	<a href="#">Select</a> <a href="#">Map</a>
<a href="#">Modify Your Search</a>							
<input type="button" value="Exit"/>							

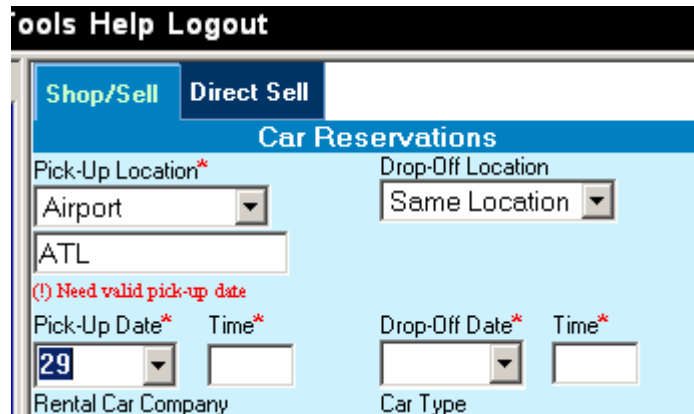
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## Operating Instructions, Continued

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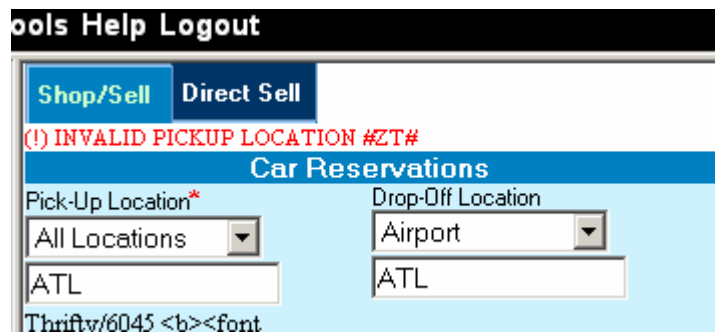
### Error

The following screen captures are examples of error messages. The first is an error associated with completing the fields in the script frame. The second is an error that was the result of the entry sent to the host.



The screenshot shows a web application window titled "Tools Help Logout" with tabs for "Shop/Sell" and "Direct Sell". The "Car Reservations" section contains the following fields and values:

Pick-Up Location*	Drop-Off Location		
Airport	Same Location		
ATL			
(!) Need valid pick-up date			
Pick-Up Date*	Time*	Drop-Off Date*	Time*
29			
Rental Car Company	Car Type		



The screenshot shows the same web application window. The "Car Reservations" section displays an error message: "(!) INVALID PICKUP LOCATION #ZT#". The fields and values are:

Pick-Up Location*	Drop-Off Location
All Locations	Airport
ATL	ATL
Thriftw/6045 <b><font	

### Quit

To quit or stop the script, click on the Exit button.

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### Revisions

12/06 – Added new screen captures for Car codes and images.

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### Add to My Links

For directions to add a link for this tool to My Links, click the following URL:

[http://globallearningcenter.wspan.com/learningcenter/pdfs/scripts/CSR%2022840%20-%20Car\\_Hotel\\_BookingTool\\_Download\\_instructions.pdf](http://globallearningcenter.wspan.com/learningcenter/pdfs/scripts/CSR%2022840%20-%20Car_Hotel_BookingTool_Download_instructions.pdf)

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# Car and Hotel Booking Tools

## Step-by-Step Download Instructions

### Step 1: Sign into Go! Res

### Step 2: Access My Links

### Step 3: Determine the current version of car and/or hotel booking scripts


- On **My Links**, place your mouse over **CarBkng** and **HtlBkng** to determine the script version.

Script Type	Old Version	New Version
Car	Z4CAR.CSL	ZG_CarBooking
Hotel	Z4HTL.CSL	ZG_HotelBooking

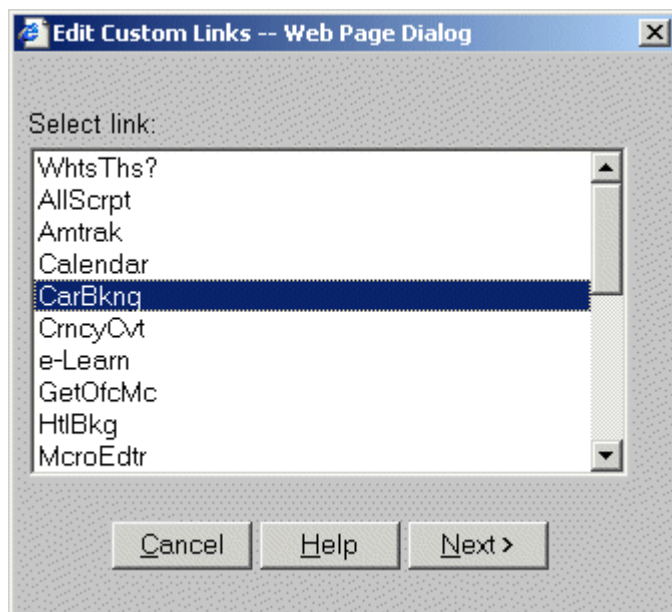
- If you determine you have the old version of the scripts (Z4CAR.CSL and/or Z4HTL.CSL), continue with the following steps to update to the latest version.



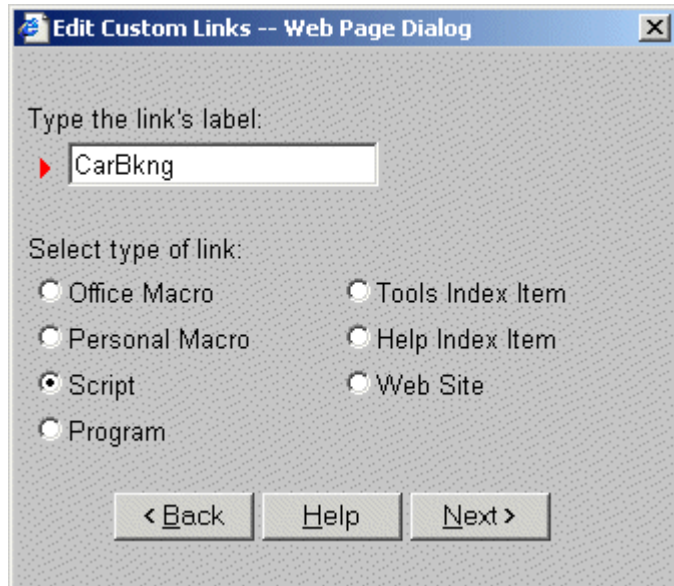
### Step 4: Load the latest version of the Car and Hotel Booking Tool scripts

- Click the **Edit a link** option . The Edit Custom Links Web Page Dialog box displays.
- Highlight the **CarBkng** or **HtlBkng** link.
- Click **Next**.

Please note: The following examples reflect replacing the old CarBkng script.



- The Edit Custom Links Web Page Dialog box to the right displays.
- Enter a new **label** for the link in the *Type the link's label:* field or leave the label the same. (Maximum is 8 characters.)
- Select the **Script** radio button as the type of link.
- Click **Next**.



- Select **ZG\_CarBooking** (car booking tool) or **ZG\_HotelBooking** (hotel booking tool) script.
- Click **Finished**.
- The latest Car Booking and/or Hotel Booking scripts have been uploaded and are now available for use.

