

Worldspan e-Pricing® – Go! Script

Overview

Introduction This document contains an overview of the Worldspan e-Pricing® – Go! Script available to users on Worldspan Go! Res.

File name

File (Script) Name	Brief Description
ZG_e-Pricing	Enables agents to easily use Worldspan Power Shopper with Flex options, Power Pricing, and Power Flight Search products.

Need Help? Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://www.worldspan.com>, then select the Help Desk Support link from the menu on the left.

Overview The e-Pricing – Go! script assists in finding the lowest fares or pricing an itinerary with the lowest fare using Worldspan Power Products; Power Pricing, Power Shopper, Flex Shopper and Power Flight Search. Power Pricing is available for use when a PNR is present prior to launching the script. Power Shopper is available at all times and Power Flight Search is available when a fares display is active. Fares, airline, connection, and currency options are available to further customize the searches.

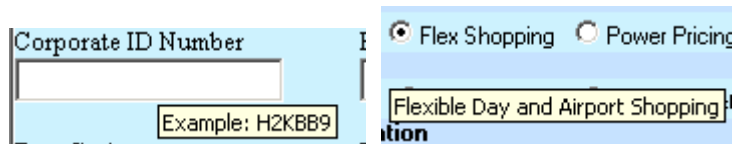
Note:

Users must have subscriptions to the Power Product and Flex options. Three tier levels and Flex Airports are available for consideration. Please contact your Office Manager or Worldspan Account Representative for more information on Worldspan e-Pricing.

Operating Instructions

Script Conventions

- Go! Res and scripts are designed to operate in a full screen. With the cursor active in the script area, press <F11> to shrink the toolbar at the top of the screen. Then right click on the small icon toolbar and click on auto hide to display Go! Res and scripts as full screen.
- In this Go! Script, mandatory fields are indicated by a red* asterisk. The black ▼ indicates a drop down list is available for applicable choices for the input box or the ability to scroll for more information.
- Many fields are on-click events, which means the user, must click in a field before the field appears as mandatory or takes on other properties (e.g., additional input fields).
- In some cases, tabbing through a form bypasses the mandatory indicator for a field, leaving it blank results in an error (see Errors).
- Most input fields have examples of the requested information in a tool tip. A tool tip quickly appears when the pointer pauses over a button or field (mouse-over).



- Script forms may contain fields with conditions that would disable other fields and/or buttons.
- The Enter key may be used throughout the scripts with the exception of pop-up boxes and the calendar.

Need to Know

Previously, Worldspan Res had provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Worldspan Go! Res cannot retain all the previous default keystrokes due to the browser defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan Res keystroke defaults. If the focus is in the terminal emulator/Go! Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. The right side of the window (Index/Go! Res scripts) takes on the Browser/Windows keystroke and local macro defaults. HOWEVER, when the focus is in the right side/Go! Script/Index/Tools area, the <Ctrl>R may cause a Microsoft Internet Explorer error and throw the user out of the product or launch a macro, while the <Ctrl>W shuts down the product. It is important to check the focus prior to using keystroke combinations. To move the focus, click on the right or left side.

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Operating Instructions, Continued

Access

From Worldspan Go! Res:

- Access the script from the Book or Price Tab in the Script Index
- Select e-Pricing to launch the script

Power Shopper

Power Shopper searches for the lowest fares based on search criteria including cities and dates. Flex Shopper enables days, weekends, airport, and radius options. Power Pricing prices the existing itinerary with the lowest available fare and offers alternate itineraries with lower fares when applicable. The Power Flight Search looks for available flights based on a selected line number from an active fares display.

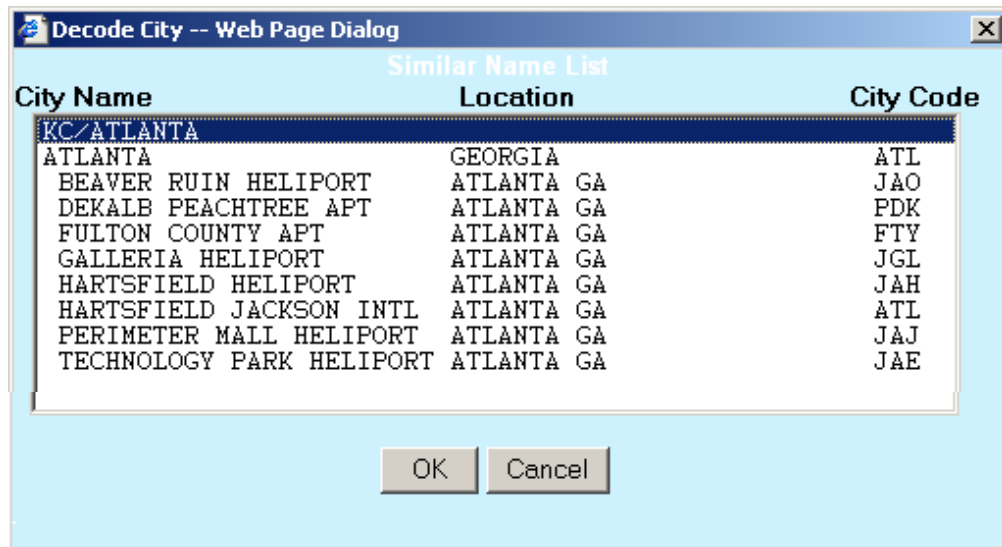
The screenshot displays the 'e-Pricing' interface with the following sections and controls:

- e-Pricing Product:** Radio buttons for Power Shopper (selected), Flex Shopping, Power Pricing, and Power Flight Search.
- Search For:** Radio buttons for Round Trip (selected), One-Way, and Multiple Destinations.
- Departure Information:** Fields for Airport Code/Name*, Date* (dropdown), and Time.
- Arrival and Return Information:** Fields for Airport Code/Name*, Date* (dropdown), and Time.
- SecuRate Air Options:** A section with a purple expand/collapse icon [+].
- Miscellaneous Search Options:**
 - Number of Passengers*: 1 Adults, 0 Children, 0 Seniors, 0 PTC (with a help icon).
 - Class of Service*: Economy/Coach (dropdown).
 - Nonstop/Direct Flights only:
 - Include Penalty Fares:
 - Use Direct Access:
 - Include Multi-Airports:
 - Time Window: (dropdown)
 - Airlines: Specific, Preferred/Exclude
- More Options:** A purple link.
- Buttons:** Search For Fares, Clear All, and Exit.

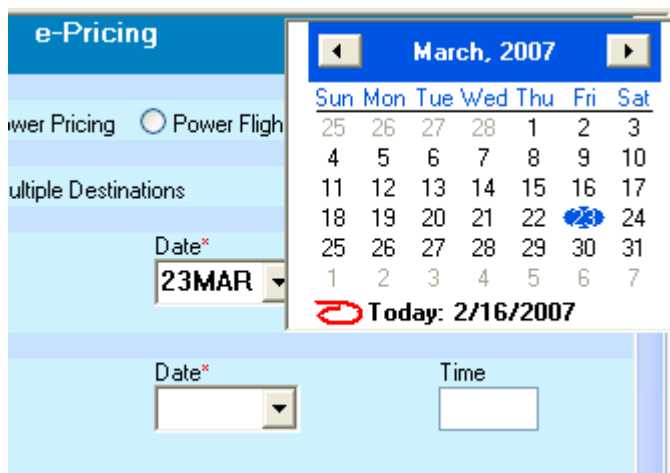
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Operating Instructions, Continued

Airport Code / City Name Enter a city name or airport code in the Departure and Arrival/Return fields. When a name is used, the script attempts to process a code and provides a similar name list for the user to select the desired location. Highlight and enter or Double-click on the applicable line to select the applicable airport code.



Calendar Click on the down arrow in the date field to display a calendar. Click on the desired date in the calendar to select that date for the date field. Manual entry of a date may also be done with a Res air date format (DDMMM, 24MAY).



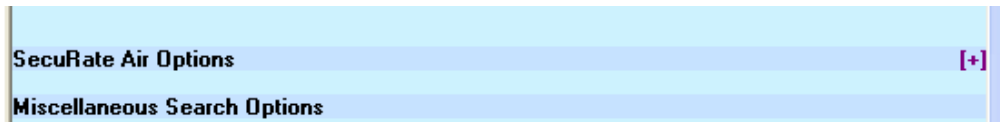
The return date defaults to the next day once the departure date is selected.

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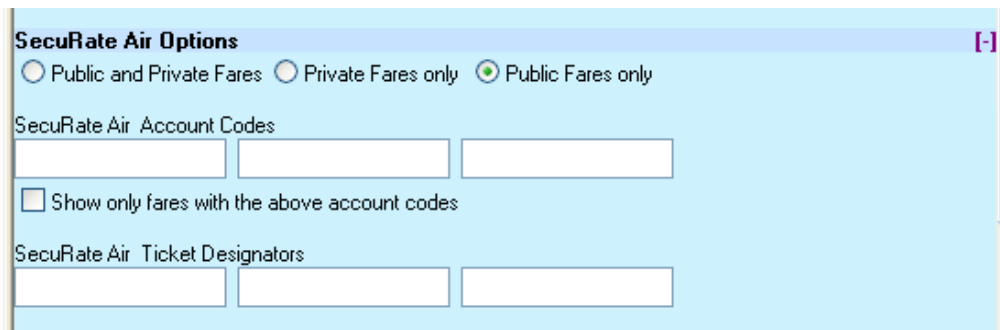
Operating Instructions, Continued

SecuRate Air Options

Select the + symbol on the right of the title line to open the SecuRate Air options.



Use these SecuRate Air options to specify any applicable fares to compare in the display.

A screenshot of the "SecuRate Air Options" configuration panel. The title bar has a purple "[-]" button. Below the title are three radio buttons: "Public and Private Fares", "Private Fares only", and "Public Fares only" (which is selected). Below this is a section labeled "SecuRate Air Account Codes" with three empty text input fields. A checkbox labeled "Show only fares with the above account codes" is below the input fields. At the bottom is a section labeled "SecuRate Air Ticket Designators" with three empty text input fields.

Select the – symbol to close the SecuRate Air options. Any information input in the fields prior to closing will be used for the fare search.

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Operating Instructions, Continued

Miscellaneous Options

Use these additional options to enhance the result of the fares search. Select the down arrow to use the drop down list to select the number of passengers, or insert the number manually. If the PTC is different than what is provided, insert the applicable PTC. Select or deselect Nonstop, Penalty, Direct Access or Multi-airports.

The screenshot shows a form titled "Miscellaneous Search Options" with the following fields and controls:

- Number of Passengers***: Four dropdown menus for "Adults" (1), "Children" (0), "Seniors" (0), and "PTC" (0).
- Class of Service***: A dropdown menu currently set to "Economy/Coach".
- Time Window**: A dropdown menu.
- Airlines**: Two radio buttons, "Specific" and "Preferred/Exclude".
- Checkboxes**: "Nonstop/Direct Flights only" (unchecked), "Include Penalty Fares" (checked), "Use Direct Access" (checked), and "Include Multi-Airports" (unchecked).
- Buttons**: "Search For Fares", "Clear All", and "Exit".
- More Options**: A link in purple text.

Select the down arrow to select the Class of Service.

This close-up shows the "Class of Service*" dropdown menu with the following options listed:

- Economy/Coach (selected)
- Premium Economy
- Business
- First Class

Select the Specific Airline or Preferred/Exclude radio button to input the applicable airline code(s). Use a dash to separate multiple codes.

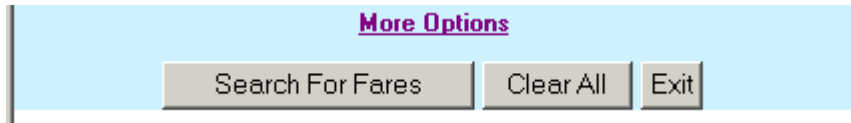
This close-up shows the "Airlines" section with two radio buttons: "Specific" (selected) and "Preferred/Exclude". Below the radio buttons is a text input field with the instruction "(separate all airline codes with a dash)". To the right, there are two more text input fields labeled "Preferred Airline Codes" and "Exclude Airlines Codes".

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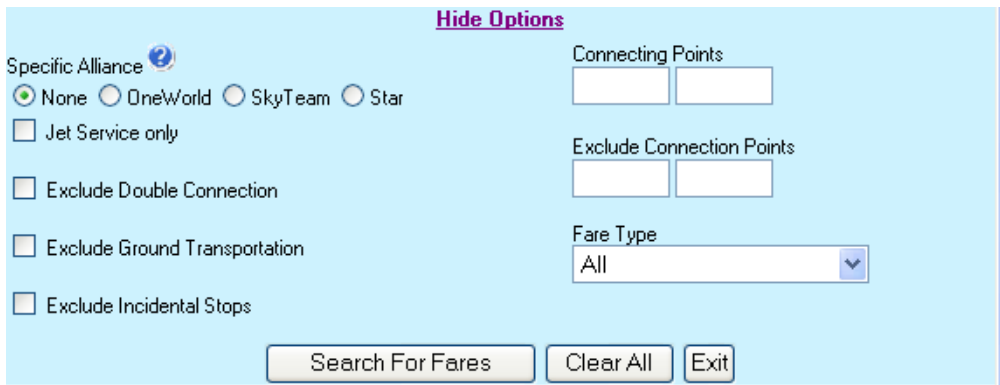
Operating Instructions, Continued

More Options

Select More Options to further customize your fare search request.



This opens the frame additional selections.



Clicking on any Question icon displays additional information on that item. For example, Specific Alliance question icon displays the Alliance participants.

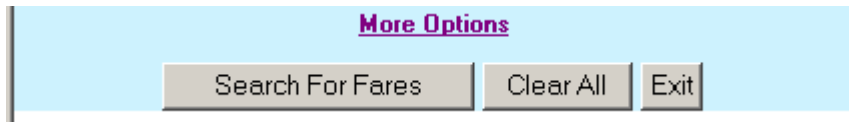


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Operating Instructions, Continued

Search for Fares

To begin the search after completing any applicable fields, select Search for Fares located at the bottom of the right frame. Select Clear All to return the form with blank fields. Select Exit to exit the script and return to the Script Index.







Selecting Search for Fares will display the following indicating the script is processing the information.



Search for Fares Result

This is an example of the Power Shopper Fare Search Response. The bottom of this frame includes a Back button to return to the main frame, and Print and Exit buttons.

1. Total 374.70 USD							
	US Airways	2626	29 December	Friday	ATL CLT	535PM	65
			US 2626 MESA DBA AMERICA WEST EXPRESS				
		Stops: 0			Equipment: CR9	Meal: None	
	US Airways	1719	29 December	Friday	CLT MCO	725PM	85
		Stops: 0			Equipment: 757	Meal: None	
	US Airways	1842	05 January	Friday	MCO CLT	825AM	10
		Stops: 0			Equipment: 757	Meal: None	
	US Airways	2255	05 January	Friday	CLT ATL	1115AM	12
			US 2255 US AIRWAYS EXPRESS-PSA AIRLINES				
		Stops: 0			Equipment: CR7	Meal: None	
					Select/Book	Rules	Fare Breakdown
2. Total 425.90 USD							
	Delta	97	29 December	Friday	ATL MCO	555PM	72
		Stops: 0			Equipment: 764	Meal: None	
	US Airways	1842	05 January	Friday	MCO CLT	825AM	10
		Stops: 0			Equipment: 757	Meal: None	
	US Airways	2255	05 January	Friday	CLT ATL	1115AM	12
			US 2255 US AIRWAYS EXPRESS-PSA AIRLINES				
		Stops: 0			Equipment: CR7	Meal: None	
					Select/Book	Rules	Fare Breakdown
3. Total 425.90 USD							

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Operating Instructions, Continued

Fare Display Result Links

Select the links above for pop-ups of additional information. Stops advises details of the flight, Equipment advises details of the aircraft (type, number of passengers), Rules provides the rules of the fare and Fare Breakdown provides the base, tax, total for all passengers. Select Select/Book to sell the desired itinerary.

Select/Book

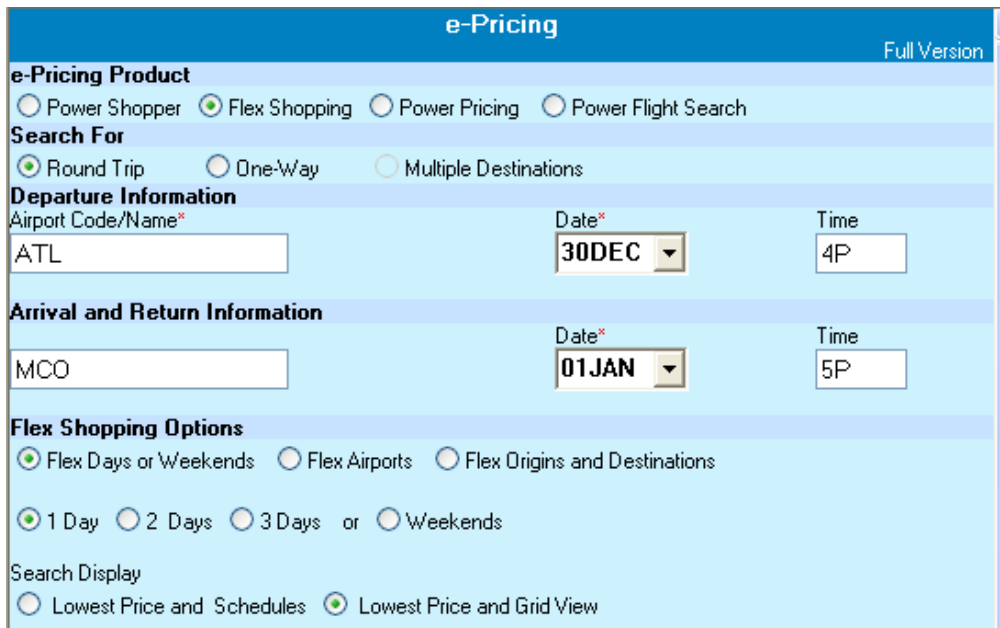
The following is the result of selecting Select/Book. The script booked the desired flights in the Res screen and has enabled the user to access the Car Booking Tool, Hotel Booking Tool or Exit the script and return to the Script Index. The PNR Basic script may also be accessed from the PNR Tab in the Script Index to complete data required for the PNR.



The screenshot shows a confirmation window titled "e-Pricing" with a blue header. Below the header, the text "Selected flights are booked." is displayed in red. Underneath, it asks "Would you like to:" followed by three buttons: "Book A Car", "Book A Hotel", and "Exit".

Flex Shopping

For additional options, Select Flex Shopping for Flex Days or Weekends, Flex Airports, Flex Origin and Destinations, and to view the results in a grid display. Options not applicable to the agency level of participation are grayed out and not accessible. Select Search for Fares at the bottom of the frame to continue the process.



The screenshot shows the "e-Pricing" interface with a blue header and a "Full Version" link. The "e-Pricing Product" section includes radio buttons for "Power Shopper", "Flex Shopping" (selected), "Power Pricing", and "Power Flight Search". The "Search For" section has radio buttons for "Round Trip" (selected), "One-Way", and "Multiple Destinations". The "Departure Information" section has a text box for "Airport Code/Name*" containing "ATL", a "Date*" dropdown menu set to "30DEC", and a "Time" text box containing "4P". The "Arrival and Return Information" section has a text box for "Airport Code/Name*" containing "MCO", a "Date*" dropdown menu set to "01JAN", and a "Time" text box containing "5P". The "Flex Shopping Options" section includes radio buttons for "Flex Days or Weekends" (selected), "Flex Airports", and "Flex Origins and Destinations". Below this, there are radio buttons for "1 Day", "2 Days", "3 Days", and "Weekends". The "Search Display" section has radio buttons for "Lowest Price and Schedules" and "Lowest Price and Grid View" (selected).

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Operating Instructions, Continued

Flex Shopper Results

The following is an example of a grid display for Flex Days. Select the price to view the flight itinerary. The color legend enables a quick review to locate the prices that best match the desired dates.

Select the price to view the flight			
Search Results	Returning: 31DEC	Returning: 01JAN	Returning: 02JAN
Leaving: 29DEC	325.10	330.10	338.10
Leaving: 30DEC	307.30	307.30	307.30
Leaving: 31DEC		285.10	307.30
Match/Requested Date Alternate Date/Less Expensive			
<input type="button" value="Back"/> <input type="button" value="Print"/> <input type="button" value="Exit"/>			

The following is an example of the result of selecting the price from the grid. A new link enables the user to view other flight itinerary options by selecting Show More Flights Like This. Select Back to return to the main form, Print, and Exit to exit the script.

Select the price to view the flight							
Search Results	Returning: 31DEC	Returning: 01JAN	Returning: 02JAN				
Leaving: 29DEC	325.10	330.10	338.10				
Leaving: 30DEC	307.30	307.30	307.30				
Leaving: 31DEC		285.10	307.30				
Match/Requested Date Alternate Date/Less Expensive							
<input type="button" value="Back"/> <input type="button" value="Print"/> <input type="button" value="Exit"/>							
4. Total 307.30 USD			<input type="button" value="Back"/> <input type="button" value="Select"/>				
	Delta 693 U	30 December	Sunday	ATL MCO	1205PM	129PM	<input checked="" type="checkbox"/> e-Tkt
	Stops: 0			Equipment: 757	Meal: None		
	Delta 186 U	01 January	Tuesday	MCO ATL	1200PM	125PM	<input checked="" type="checkbox"/> e-Tkt
	Stops: 0			Equipment: 764	Meal: None		
Select/Book Rules Fare Breakdown Show More Flight Like This							

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Operating Instructions, Continued

Flex Shopper Results, cont.

The following is an example of the grid display for Flex Weekend. Select the price for flight itinerary details.

Select the price to view the flight ← Back				
Search Results	Returning 02DEC Sunday	Returning 03DEC Monday	Returning 04DEC Tuesday	
Leaving 01DEC Saturday	275.11	275.11	275.11	
Search Results	Returning 09DEC Sunday	Returning 10DEC Monday	Returning 11DEC Tuesday	
Leaving 06DEC Thursday	275.11	275.11	275.11	
Leaving 07DEC Friday	280.10	280.10	280.10	
Leaving 08DEC Saturday	275.11	275.11	275.11	
Search Results	Returning 16DEC Sunday	Returning 17DEC Monday	Returning 18DEC Tuesday	
Leaving 13DEC Thursday	275.11	275.11	275.11	
Leaving 14DEC Friday	275.11	275.11	275.11	
Leaving 15DEC Saturday	275.11	275.11	275.11	
Search Results	Returning 23DEC Sunday	Returning 24DEC Monday	Returning 25DEC Tuesday	
Leaving 20DEC Thursday	275.11	275.11	275.11	
Leaving 21DEC Friday	275.11	275.11	275.11	
Leaving 22DEC Saturday	275.11	275.11	275.11	

Flex Shopper Error

Flex Shopper requires activation. The error below advises user is not activated. Please contact your Office Manager or Worldspan Account Representative for more information on Worldspan e-Pricing.

Flex Shopping is not activated for your SID. Flex Shopping options are disabled.

e-Pricing Limited Version [Learn More](#)

e-Pricing Product

Power Shopper
 Flex Shopping
 Power Pricing
 Power Flight Search

Search For

Round Trip
 One-Way
 Multiple Destinations

Flex Shopping Options

Flex Days or Weekends
 Flex Airports
 Flex Origins and Destinations

1 Day
 2 Days
 3 Days
 or
 Weekends

Search Display (for Flex Days only)

Lowest Price and Schedules
 Lowest Price and Grid View

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Operating Instructions, Continued

Power Pricing

An itinerary must be created in order to access Power Pricing. The script reads the information from the display in Res to process the search. Select any applicable options below or in More Options to refine the search. Select Search for Fares to continue the process.

The screenshot shows the 'e-Pricing' interface. At the top, there is a blue header with 'e-Pricing' and links for 'Limited Version', 'Learn More', and 'Activate All Fields Anyways'. Below the header, the 'e-Pricing Product' section has four radio buttons: 'Power Shopper', 'Flex Shopping', 'Power Pricing' (which is selected and has a blue link 'Using Current Itinerary' below it), and 'Power Flight Search'. The 'SecuRate Air Options' section is partially visible with a purple '[+]' icon. The 'Miscellaneous Search Options' section includes: 'Number of Passengers*' with dropdowns for 'Adults' (1), 'Children' (0), 'Seniors' (0), and 'PTC' (0); 'Class of Service*' with a dropdown set to 'Economy/Coach'; checkboxes for 'Nonstop/Direct Flights only' (unchecked), 'Include Penalty Fares' (checked), 'Use Direct Access' (checked), and 'Include Multi-Airports' (unchecked); 'Time Window' with a dropdown; and 'Airlines' with radio buttons for 'Specific' and 'Preferred/Exclude'. At the bottom, there is a purple 'More Options' link and three buttons: 'Search For Fares', 'Clear All', and 'Exit'.

Power Shopper Error

If an itinerary is not present when Power Pricing is selected, the following error appears to remind the user to create an itinerary first.

The screenshot shows the 'e-Pricing' interface with a red error message at the top: 'No Active Air Segments. Book Air Segments Before Selecting Power Pricing.' Below the error message, the 'e-Pricing Product' section has four radio buttons: 'Power Shopper' (which is selected), 'Flex Shopping', 'Power Pricing', and 'Power Flight Search'. The 'Search For' section has three radio buttons: 'Round Trip' (which is selected), 'One-Way', and 'Multiple Destinations'.

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Operating Instructions, Continued

Power Flight Search

A Fare display must be displayed prior to accessing Power Flight Search. The script reads the information from the display in Res to process the search. Select any applicable options below or in More Options to refine the search. Select Search for Fares to continue the process.

The screenshot shows the 'e-Pricing' interface with the following sections:

- e-Pricing Product:** Radio buttons for Power Shopper, Flex Shopping, Power Pricing, and Power Flight Search (selected).
- Search For:** Radio buttons for Round Trip (selected), One-Way, and Multiple Destinations.
- Departure Information:** Fare Display Line Number* (input: 1), Date* (dropdown: 26JAN), and Time (input: empty).
- Arrival and Return Information:** Date* (dropdown: 27JAN) and Time (input: empty).
- SecuRate Air Options:** A purple [+] button.
- Miscellaneous Search Options:**
 - Number of Passengers*: Adults (1), Children (0), Seniors (0), PTC (0).
 - Class of Service*: Economy/Coach (dropdown).
 - Nonstop/Direct Flights only (checkbox: unchecked).
 - Include Penalty Fares (checkbox: checked).
 - Use Direct Access (checkbox: checked).
 - Include Multi-Airports (checkbox: unchecked).
- Time Window:** A dropdown menu.
- Airlines:** Radio buttons for Specific (selected) and Preferred/Exclude.
- More Options:** A purple link.
- Buttons:** Search For Fares, Clear All, and Exit.

Power Flight Search Error

When a fares display is not present when Power Flight Search is accessed, the following error appears to remind the user to display a fare first.

The screenshot shows the 'e-Pricing' interface with a red error message at the top: **No Fares Display Present. Display Fares Before Selecting Power Flight Search.**

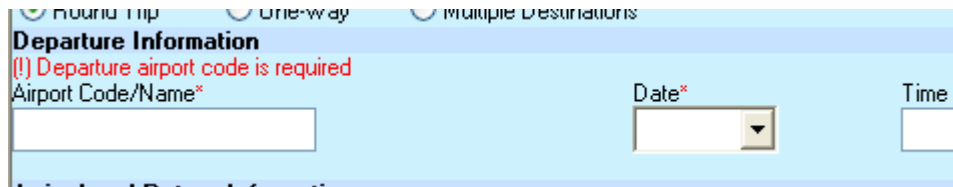
The interface below the error message shows:

- e-Pricing Product:** Radio buttons for Power Shopper (selected), Flex Shopping, Power Pricing, and Power Flight Search.

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Operating Instructions, Continued

Error In addition to the errors discussed above that appear at the top of the right frame, e-Pricing will indicate errors near the applicable field. An example of a blank required field is show below:



The screenshot shows a section titled "Departure Information" with a light blue background. At the top, there are radio buttons for "Round Trip", "One-way", and "Multiple Destinations". Below this, a red error message reads "(!) Departure airport code is required". Underneath the error, there are three input fields: "Airport Code/Name*" (a text box), "Date*" (a dropdown menu), and "Time" (a text box). The "Airport Code/Name*" field is currently empty.

Quit To quit or stop the script, click on the Exit button.

Revisions 2/07 – New script.
