

# My Trip and More – Go! Script

## Overview

---

**Introduction** This document contains an overview of the Worldspan My Trip and More - Go! Script available to users on Worldspan Go! Res.

---

**File name**

File (Script) Name	Brief Description
ZG_MyTrip	Provides easy e-mail processing of links to view itineraries in My Trip and More on the web.

---

**Need Help?** Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://www.worldspan.com>, then select the Help Desk Support link from the menu on the left.

---

**Overview** This script enables sending e-mails with a link to the passenger to view the itinerary in Worldspan My Trip and More on the internet. The script processes the displayed PNR for e-mailing the itinerary behind the scenes to My Trip and More. It also provides the ability to setup agency defaults for location of e-mail addresses in the PNR, type of processing documentation remark, and special characters used in e-mail addresses. The script also provides the opportunity to preview the itinerary, as it will be seen on the web.

---

# Operating Instructions

---

## Script Conventions

- Go! Res and scripts are designed to operate in a full screen. With the cursor active in the script area, press <F11> to shrink the toolbar at the top of the screen. Then right click on the small icon toolbar and click on auto hide to display Go! Res and scripts as full screen.
- In Go! Scripts, mandatory fields are indicated by a red ► arrow. The black ▼ indicates a drop down list is available for applicable choices for the input box or the ability to scroll for more information.
- Many fields are on-click events, which means the user must click in a field before the field appears as mandatory or takes on other properties (e.g., additional input fields).
- In some cases, tabbing through a form bypasses the mandatory indicator for a field, leaving it blank results in an error (see Errors).
- Some input fields may have examples of the requested information in a tool tip. A tool tip quickly appears when the pointer pauses over a button or field (mouse-over).
- Script forms may contain fields with conditions that would disable other fields and/or buttons (e.g., clicking on Alliance Availability Option disables the 8 and 24 classes of service Availability Display Options, or leaving a field blank disables other fields pertaining only to that blank field).
- The Enter key may be used throughout the scripts with the exception of pop-up boxes and the calendar.

---

## Need to Know

Previously, Worldspan Res had provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Since Go! Res is on the Web, the right side of the window (Index/Go! Res scripts) takes on the Windows keystroke and local macro defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan keystroke defaults. If the focus is in the terminal emulator/Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. HOWEVER, when the focus is the right side/Go! Script, the <Ctrl>R does nothing or launches a macro and the <Ctrl>W shuts down the application. It is important to check the focus prior to using keystroke combinations. Simply click on the right or left to move the focus.

---

*Continued on next page*

## Operating Instructions, Continued

---

### Access


From Worldspan Go! Res:

- Access the script from the Misc Tab in the Script Index
  - Select My Trip and More – Go! to launch the script
- 

### Main Form

The script begins working as it is launched. It reads the PNR information in Go! Res to populate the following main form. After the initial use of the script, the user name and e-mail address are stored in a file for future use. The recipient's information can be entered manually. The red message on the top of the form suggests accessing the defaults setup. Once the setup for the agency indicates the correct location for the script to find the e-mail addresses, it populates the field when an address is found. The Send button processes the e-mail. Preview opens a new browser window with the itinerary to be reviewed. Setup determines the defaults. Refresh checks Go! Res and displays the new locator and name information in the script form. Clear erases any populated fields in the form. The Exit button exits the script to the Script Index.

**My Trip and More**

 Select 'Setup' to view or change default settings.

Passenger's Name: Test  
Record Locator: 2IGBRR  
Subject:

▶ Agency SID:

▶ Your Name:

▶ Your E-mail Address:

▶ Recipient's Name:

▶ Recipient's E-mail Address:

(Separate multiple addresses with a comma.)

Carbon Copy Addresses:

Comments:

*Continue on next page*

## Operating Instructions, Continued

---

### Response

The following message is sent from from the My Trip and More product when the e-mail request was submitted. Select Back to return to the main form.



When Document PNR is selected, the following remark example is added to the PNR with the date and time of processing. The time and date displays are based on the PC system configurations.

5.Z 7/2/2004 10.01.41 AM - MYTRIPANDMORE SENT TO PAX

---

### E-Mail Notice

When the Send function is successful, the customer receives an e-mail from the My Trip and More product with the link to My Trip and More to view their itinerary. The following is an example of the e-mail notice with the comments from the main form:

A personalized travel itinerary has been sent to you courtesy of Your Worldspan Travel Agency and My Trip and More. You have received this travel bulletin because you or your travel agent registered you in the Worldspan My Trip and More Bulletins program. If you would like to be withdrawn from this program and receive no further Travel Bulletins, please contact your travel agent. Also, if you have questions regarding your itinerary, please contact your travel agent. Do not reply to this email

Click [here](#) to view itinerary.

Note: If your software does not open the hyperlink above, try clicking on the link below or copying the entire text of the link below and pasting it into your browser's address field:

<https://mytripandmore.com/2IGBRR.pnr>

---

*Continue on next page*

# Operating Instructions, Continued

## Itinerary

When the client receives the above e-mail and selects “Click here to view itinerary”, the script opens the My Trip and More product in another browser window with the itinerary. Example:

**My Trip And More** - Microsoft Internet Explorer

Address: <http://www.mytripandmore.com/Frameset.aspx>

CONRAD HOTELS  
BRISBANE • BRUSSELS • CAIRO • DUBLIN • GOLD COAST • HONG KONG  
HURGHADA • ISTANBUL • LONDON • NEW YORK • PUNTA DEL ESTE  
SHARM EL SHEIKH • SINGAPORE • BANGKOK(2002) • JAKARTA(2004)

Agency Logo

My Profile | Travel Resources | Destination Guide | Wireless Access | Office Admin | Travel Plans | Help

My Trip And More | Itinerary Search

Print Itinerary

Travel Plans for Melanie Testing  12 Hour Clock  24 Hour Clock

Trip Locator 3LFD3N | E-ticket Record | E-mail Itinerary | Add to Calendar

Wednesday - 23 February 2005		Flight	
<b>Flight #:</b>	IB6911	<b>Airline:</b>	Iberia
<b>Airport:</b>	Manchester Int'l Arpt Manchester United Kingdom	<b>Depart:</b>	12:20 PM Terminal 1
<b>Airport:</b>	Barcelona Arpt Barcelona Spain	<b>Arrive:</b>	03:30 PM Terminal B
<b>Aircraft:</b>	Airbus 320-100/200	<b>Confirmation:</b>	3LFD3N
<b>Seat:</b>	Not Assigned	<b>Mileage:</b>	857
<b>Class:</b>	Coach	<b>Travel Time:</b>	2.1
<b>Meal:</b>	None	<b>Stopovers:</b>	0

Best Western

Not Sure Where You're Headed?

MADAME TUSSAUD'S

Overview - Terms & Conditions - Travel Information - Link to Our Site - Select Language © Copyright 2003 Worldspan, L.P.

Page Loading...

*Continue on next page*

# Operating Instructions, Continued

## Preview

The following itinerary example is when Preview is selected from the main form:

http://mytripandmore.com/Itinerary.aspx?PNR=3LFD3N&clockFormat=12&lastName=Testing&requestingPr - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media

Address http://mytripandmore.com/Itinerary.aspx?PNR=3LFD3N&clockFormat=12&lastName=Testing&requestingProd=GO

Print Itinerary

Travel Plans for Melanie Testing  12 Hour Clock  24 Hour Clock

Trip Locator 3LFD3N E-ticket Record E-mail Itinerary Add to Calendar

**Wednesday - 23 February 2005** Flight

<b>Flight #:</b>	IB6911	<b>Airline:</b>	Iberia
.....			
<b>Airport:</b>	Manchester Int'l Arpt Manchester United Kingdom	<b>Depart:</b>	12:20 PM Terminal 1
.....			
<b>Airport:</b>	Barcelona Arpt Barcelona Spain	<b>Arrive:</b>	03:30 PM Terminal B
.....			
<b>Aircraft:</b>	Airbus 320-100/200	<b>Confirmation:</b>	3LFD3N
<b>Seat:</b>	Not Assigned	<b>Mileage:</b>	857
<b>Class:</b>	Coach	<b>Travel Time:</b>	2.1
<b>Meal:</b>	None	<b>Stopovers:</b>	0
.....			
<b>Remarks:</b>	None		

[Weather](#) | [Maps / Driving Directions](#)

**Saturday - 26 February 2005** Flight

<b>Flight #:</b>	IB6912	<b>Airline:</b>	Iberia
------------------	--------	-----------------	--------

http://mytripandmore.com/Promotions/AdsHtml/PalmPilot.htm

Click here to save Best Western  
Need to Get a Grip  
on Your Trip?  
NOW IN NEW YORK

Continued on next page

# Operating Instructions, Continued

## Setup Form

### My Trip and More

Enter the Worldspan format where the Email information is stored in the PNR.

Display itinerary in:

Display time in:

Convert Worldspan Character

To Character

` Accent

' Apostrophe

& Ampersand

\ Backslash

: Colon

, Comma

= Equals

! Exclamation

> Greater Than

< Less Than

{ Left Brace

[ Left Bracket

( Left Paren

} Right Brace

] Right Bracket

) Right Paren

% Percent

+ Plus

*Continued on next page*

## Operating Instructions, Continued

---

Setup Form,  
cont.

<input type="text" value="@H@"/>	# Pound
<input type="text" value="@Q@"/>	? Question
<input type="text" value="@QO@"/>	" Quote
<input type="text" value="@SC@"/>	; Semi Colon
<input type="text" value="@S@"/>	/ Slash
<input type="text" value="@T@"/>	~ Tilde
<input type="text" value="@U@"/>	_ Underscore
<input type="text" value="@V@"/>	Vertical Bar

Standard Comments

The setup form determines the defaults for the agency. The e-mail address can be stored in various areas of the PNR. If using the 5-MTT, 5-MTA or 5-MTM field, enter \*RA for these fields to display automatically in the script. It is recommended a consistent procedure be used for the address, whether it is a unique remark or by using the FastMail Internet entry (5-FMI\*, HELP 5-FM). Enter the area of the PNR that the agency stores the e-mail address.

### My Trip and More

Enter the Worldspan format where the Email information is stored in the PNR.

---

*Continued on next page*

## Operating Instructions, Continued

---

**Setup Form,**  
cont.

The itinerary time and language in My Trip and More is determined by the defaults for time and language in Setup. Select the time using the 12 or 24-hour clock and desired language of the itinerary (English, Spanish, Portuguese, Dutch, French, German, or Italian).

Display itinerary in:

Display time in:

Special characters do exist in current e-mail addresses; a common example is the underscore ( \_ ). Worldspan Res does not accept these characters but does provide a conversion table found in HELP 5-FM. The setup defaults to this table but enables other conversion selections when indicated. Please note only the default conversions work with the e-mail address stored with the 5-FMI\* entry.

Convert	Worldspan Character	To Character
<input type="text" value="@A@"/>		&
<input type="text" value="@B@"/>		\

Select Save Settings to retain the defaults for the office or select Back to return to the main form and discard changes.

---

*Continued on next page*

## Operating Instructions, Continued


---

**E-Mail Status** You can check the status of any e-mail that has been submitted using the My Trip and More - Go! script from the 'Traveler Search' section of My Trip and More product. See the My Trip and More tutorial for instructions.

---

**Errors** An ended PNR must be active for the script to continue. If an ended PNR is not displayed, the script populates a red message on the top of the form as shown below:

**My Trip and More**

 **Display ended PNR and select refresh!**

Passenger's Name:  
Record Locator:  
Subject:

▶ Agency SID:

▶ Your Name:

▶ Your E-mail Address:

▶ Recipient's Name:

▶ Recipient's E-mail Address:

(Separate multiple addresses with a comma.)

Carbon Copy Addresses:

Comments:

---

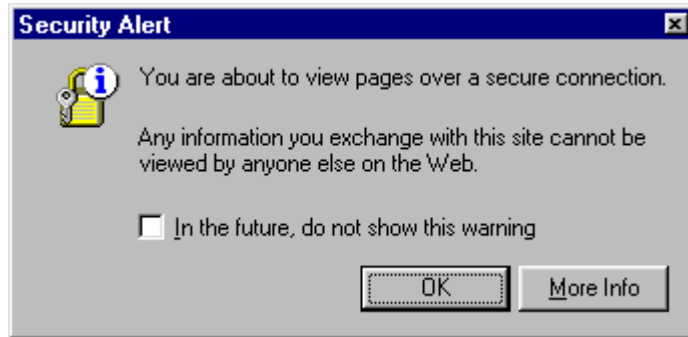
*Continued on next page*

## Operating Instructions, Continued

---

### Security

The following security reminder may appear when you select Preview. It may display depending on the setup of your browser. Select OK to continue.



---

### Quit

To quit or stop the script, either click on the Exit or Index Button to return to the main script index or stop inputting information in the form box and use manual entries in Go! Res.

---

### Revisions

1/05 – Updated Access Tab.

---