

# Seat Map – Go! Script

## Overview

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**Introduction** This document contains an overview of the Worldspan Seat Map – Go! Script available to users on Worldspan Go! Res.

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**File name**

File (Script) Name	Brief Description
ZGSEATMAPS.HTM	Processes various carriers' seat map information to provide consistent structure for agent to reserve seats.

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**Need Help?** Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://www.worldspan.com>, then select the Help Desk Support link from the menu on the left.

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**Overview** Many carriers participate in providing seat maps via Worldspan Direct Access. The information is unique to the carrier and inconsistent with most other carriers. This script processes the carrier map information to rebuild consistent maps that make it easier to understand and reserve seats.

The legend hierarchy is based on the most restrictive, e.g., anyone can book bulkhead, Preferred is more restrictive... if the seat is preferred and bulkhead, Preferred reigns as the color

- Preferred/FQTV
- Exit
- Bulkhead
- Available
- Reserved

Please note this script can only process information that the carrier provides to Worldspan. That information is always subject to change without notice. It also cannot provide any functionality beyond what is already available in Worldspan.

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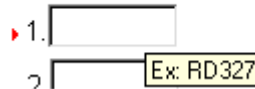
# Operating Instructions

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## Script Conventions

- Go! Res and scripts are designed to operate in a full screen. With the cursor active in the script area, press <F11> to shrink the toolbar at the top of the screen. Then right click on the small icon toolbar and click on auto hide to display Go! Res and scripts as full screen.
- In Go! Scripts, mandatory fields are indicated by a red ► arrow. The black ▼ indicates a drop down list is available for applicable choices for the input box or the ability to scroll for more information.
- Many fields are on-click events, which means the user must click in a field before the field appears as mandatory or takes on other properties (e.g., additional input fields).
- In some cases, tabbing through a form bypasses the mandatory indicator for a field, leaving it blank results in an error (see Errors).
- Most input fields have examples of the requested information in a tool tip. A tool tip quickly appears when the pointer pauses over a button or field (mouse-over).

### Enter Property Code(s):



- Script forms may contain fields with conditions that would disable other fields and/or buttons (e.g., clicking on Alliance Availability Option disables the 8 and 24 classes of service Availability Display Options, or leaving a field blank disables other fields pertaining only to that blank field).
- The Enter key may be used throughout the scripts with the exception of pop-up boxes and the calendar.

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## Need to Know

Previously, Worldspan Res had provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Worldspan Go! Res cannot retain all the previous default keystrokes due to the browser defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan Res keystroke defaults. If the focus is in the terminal emulator/Go! Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. The right side of the window (Index/Go! Res scripts) takes on the Browser/Windows keystroke and local macro defaults. HOWEVER, when the focus is in the right side/Go! Script/Index/Tools area, the <Ctrl>R may cause a Microsoft Internet Explorer error and throw the user out of the product or launch a macro, while the <Ctrl>W shuts down the product. It is important to check the focus prior to using keystroke combinations. To move the focus, click on the right or left side.

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## Operating Instructions, Continued

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### Access

From Worldspan Go! Res:

- Access the script from the Book Index Tab
  - Select Seat Maps – Go! to launch the script
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### Main Form

The main form requests the segment number of the flight to process a map. The carriers available for use with this script are listed at the top of this form. This list may change at any time due to new additions or removal of carriers that changed the way their information comes across to Worldspan. Enter a correct segment number and select OK or <Enter>. Select Exit to end the script and return to the Script Index.

**Seat Maps** 1

Now available for use with: AA AC AM AS AV BA BD CM CO DL EI F9 HA  
HP JI JL KL KX LH LR MJ MX N7 NH NW NZ OS QF TZ UA US VX YX

View seat map for segment:

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### Interim Display

The script displays the seat maps in Res 9 and processes the information behind the scenes into the consistent map format. Select the Tab for Res 9 at any time to view the map with the information as the carrier has provided. Some unique symbols may only be seen in the carriers' map. Res 9 may also be viewed during the processing to watch the entries to obtain the entire map.

**Seat Maps** 1

Retrieving seat map data in Res 9 - please wait...

View seat map for segment:

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# Operating Instructions, Continued

## Seat Map

The right frame displays the deciphered seat map and legend. The legend contains the passenger name(s)...click on desired seat and script send request to Res.

### Seat Maps 1

View seat map for segment:

Preferred/FQTV     Available     Bulkhead  
 Exit Row     Reserved    W = Wing E = Exit Row

1.1TEST JOHN <- Click on seat for this passenger

10A	10B	10C		10D	10E
11A	11B	11C		11D	11E
12A	12B	12C		12D	12E
13A	13B	13C		13D	13E
14A	14B	14C		14D	14E
15A	15B	15C		15D	15E
16A	16B	16C		16D	16E
17A	17B	17C			
18A	18B			18D	18E
19A	19B	19C		19D	19E
20A	20B	20C			
21A	21B	21C		21D	21E
22A	22B			22D	22E
23A	23B	23C	W	23D	23E
24A	24B	24C	E	24D	24E
25A	25B	25C	E	25D	25E
26A			E	26D	26E
27A	27B	27C	W	27D	27E

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# Operating Instructions, Continued

## Legend

The legend moves with the screen as the users scrolls through the map. The legend can be moved manually by clicking and dragging anywhere on the gray bar across the top or plus sign (mouse turns into hand when able to click and drag). The legend has a memory of placement and will return to the last place it was manually moved each time the script is launched.

13A	13B	13C		13D	13E
14A	14B	14C		14D	14E
15A	15B	15C		15D	15E
16A	16B	16C		16D	16E

<span style="display: inline-block; width: 15px; height: 15px; background-color: yellow; border: 1px solid black;"></span> Preferred/FQTV	<span style="display: inline-block; width: 15px; height: 15px; background-color: lightgreen; border: 1px solid black;"></span> Available	<span style="display: inline-block; width: 15px; height: 15px; background-color: black; border: 1px solid black;"></span> Bulkhead
<span style="display: inline-block; width: 15px; height: 15px; background-color: red; border: 1px solid black;"></span> Exit Row	<span style="display: inline-block; width: 15px; height: 15px; background-color: lightgray; border: 1px solid black;"></span> Reserved	W = Wing E = Exit Row

1.1TEST JOHN <- Click on seat for this passenger

21A	21B	21C		21D	21E
22A	22B			22D	22E
23A	23B	23C	W	23D	23E
24A	24B	24C	E	24D	24E
25A	25B	25C	E	25D	25E
26A			E	26D	26E
27A	27B	27C	W	27D	27E
28A	28B	28C	W	28D	28E
29A	29B	29C	W	29D	29E
30A	30B	30C		30D	30E
31A	31B			31D	31E
				34D	34E
				35D	35E
36A	36B	36C		36D	36E

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# Operating Instructions, Continued

## Name Fields

The legend also displays the name fields of the PNR and guides the user for the order of seat requests. This makes it easy to see who is getting what seat assignment. Once all seats have been requested for all names, the script sends the format to Res for processing. The right frame is cleared of any maps in preparation of any additional segment requests. The color of the seat turns to gray with red lettering to indicate the seat was requested.

## Seat Maps 1

View seat map for segment:

<span style="display: inline-block; width: 10px; height: 10px; background-color: yellow; border: 1px solid black;"></span> Preferred/FQTV	<span style="display: inline-block; width: 10px; height: 10px; background-color: green; border: 1px solid black;"></span> Available	<span style="display: inline-block; width: 10px; height: 10px; background-color: black; border: 1px solid black;"></span> Bulkhead
<span style="display: inline-block; width: 10px; height: 10px; background-color: red; border: 1px solid black;"></span> Exit Row	<span style="display: inline-block; width: 10px; height: 10px; background-color: gray; border: 1px solid black;"></span> Reserved	W = Wing E = Exit Row

1.1TEST PNR 11B  
1.2TEST SAMI <- Click on seat for this passenger

04A	04B	04C		04D	04E	04F
05A	05B	05C		05D	05E	05F
06A	06B	06C	W	06D	06E	06F
07A	07B	07C	W	07D	07E	07F
08A	08B	08C	W	08D	08E	08F
09A	09B	09C	W	09D	09E	09F
10A	10B	10C	E	10D	10E	10F
11A	11B	11C	W	11D	11E	11F
12A	12B	12C	W	12D	12E	12F
13A	13B	13C	W	13D	13E	13F
14A	14B	14C	W	14D	14E	14F
15A	15B	15C		15D	15E	15F

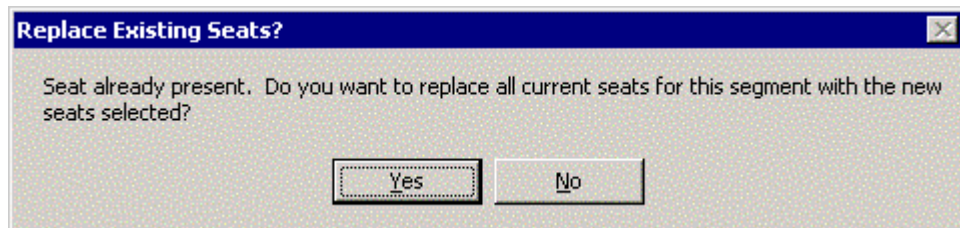
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## Operating Instructions, Continued

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### Existing Seats

The script does enable changing seat assignments. When it finds seats exist when a request is made, the following Message box displays to verify if the user desires the new request replace the existing. Select No to retain the existing seat assignments and return to the main form.



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# Operating Instructions, Continued

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## Errors

The following Error messages are examples when mandatory or necessary information has not been provided:

### Seat Maps 1

 Passenger name(s) required in the PNR prior to requesting seats.

View seat map for segment:

### Seat Maps 1

 Segment selection required to process map.

View seat map for segment:

### Seat Maps 1

 Air segment number not found.

View seat map for segment:

### Seat Maps 1

 Seat not booked - Check response

View seat map for segment:

 Preferred/FQTV	 Available	 Bulkhead
 Exit Row	 Reserved	W = Wing E = Exit Row

1.1TEST JOHN 23B

10A	10B	10C	10D	10E
11A	11B	11C	11D	11E

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## Quit

To quit or stop the script, either click on the Exit or Index Button to return to the main script index or stop inputting information in the form box and use manual entries in Worldspan Go! Res.

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## Revisions

1/05 – Updated Need Help information.

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