

# Worldspan by Travelport® Secure Flight Info – Go! Script

## Overview

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**Introduction** This document contains an overview of the Worldspan by Travelport® Secure Flight Info – Go! script available to users on Worldspan Go! Res.

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**File name**

File (Script) Name	Brief Description
ZG_SecureFlight	Facilitates the input of required travel documentation in the PNR.

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**Help** Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://globallearningcenter.wspan.com/knowledgecenter/mainframe.htm>.

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**Overview** Secure Flight Info enables the input of the passenger information requested by TSA including; passport, destination or resident address, date of birth, gender, passenger phone contacts, and other (visa, redress, known traveler) documentation. The user may also modify, delete or cancel the document SSRs.

The information is added to the PNR using the applicable SSR formats for DOCA, DOCS, DOCO, and PCTC.

- DOCS – Date of birth, gender, passport info
- DOCO – Visa, Redress, or Known Traveler; place of birth
- DOCA – Destination or residence address
- PCTC – Passenger phone contact

The script uses the YY code as the carrier to enable the system to determine the applicable participating carriers that are to receive the information.

The Nationality and Issuing Country lists default to the country in the AIR TABLE to enable faster processing.

When the DOCS SSR is added to the PNR, the system automatically creates the PSPT SSR which contains the gender, date of birth and name of the passenger repeated in the DOCS SSR.

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# Operating Instructions

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## Script Conventions

- Go! Res and scripts are designed to operate in a full screen. With the cursor active in the script area, press <F11> to shrink the toolbar at the top of the screen. Then right click on the small icon toolbar and click on auto hide to display Go! Res and scripts as full screen.
- In this Go! Script, mandatory fields are indicated by a red \* asterisk. The black ▼ indicates a drop down list is available for applicable choices for the input box or the ability to scroll for more information.
- Many fields are on-click events, which means the user, must click in a field before the field appears as mandatory or takes on other properties (e.g., additional input fields).
- In some cases, tabbing through a form bypasses the mandatory indicator for a field, leaving it blank results in an error (see Errors).
- Most input fields have examples of the requested information in a tool tip. A tool tip quickly appears when the pointer pauses over a button or field (mouse-over).



- Script forms may contain fields with conditions that would disable other fields and/or buttons.
- The Enter key may be used throughout the scripts with the exception of pop-up boxes and the calendar.

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## Need to Know

Previously, Worldspan Res had provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Worldspan Go! Res cannot retain all the previous default keystrokes due to the browser defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan Res keystroke defaults. If the focus is in the terminal emulator/Go! Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. The right side of the window (Index/Go! Res scripts) takes on the Browser/Windows keystroke and local macro defaults. HOWEVER, when the focus is in the right side/Go! Script/Index/Tools area, the <Ctrl>R may cause a Microsoft Internet Explorer error and throw the user out of the product or launch a macro, while the <Ctrl>W shuts down the product. It is important to check the focus prior to using keystroke combinations. To move the focus, click on the right or left side.

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## Operating Instructions, Continued

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### Access

From Worldspan Go! Res:

- Access the script from the Book or PNR Tab in the Script Index
  - Select Secure Flight Info – Go! to launch the script
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### Main Screen

The script opens defaulting with the Documentation option selected. The main options include: Documentation, which gathers the primary travel document information like passport; Other, which gathers visa, known traveler number, or redress information; Address, which gathers destination or resident address information; and Contact, which gathers the numbers to reach the passenger.

The minimum information required on this screen is the gender, date of birth (DDMMYY), and name as it appears on documentation of the passenger.

Select OK to continue after imputing information or Exit to terminate the script and return to the Script Index.

**Secure Flight Passenger Documentation**

**Select Item**

Documentation     Other     Address     Contact

**Personal Information**

Gender: \*     Female     Male     Infant

Date of Birth: \*    [ ]

Name as it appears on Document: \*    TEST    PNR    [ ]

**Document Information** (optional but recommended)

**Select Document Type**

Passport  
Permanent Resident Card  
Refugee Travel Document  
SENTRI and NEXUS Cards

Document Number: [ ]

Expiration Date: [ ]

**Select Nationality**

Ukraine  
United Arab Emirates  
United Kingdom  
United States

**Select Issuing Country**

Ukraine  
United Arab Emirates  
United Kingdom  
United States

OK    Exit

*Continue on next page*

## Operating Instructions, Continued

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### Existing SSRs

When the script is launched on a PNR with a document SSR, the script responds with the following to enable the user to add new which returns to the main screen to add another SSR, or modify the an existing doc SSR, delete a SSR by removing it from the PNR, or cancel the SSR by changing the status to XX.

Select OK to continue after making a selection or Exit to terminate the script and return to the Script Index.

Secure Flight Passenger Documentation

PNR contains Document Information. Select Item to be Modified, Deleted, Cancelled or Add New.

Select Item

Add New       Modify       Delete       Cancel

1.SSRDOCSYYHK1/////10OCT99/M//TEST/PNR/TQNY-TEST/PNR

OK      Exit

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## Operating Instructions, Continued

### Primary Document

In addition to the gender and date of birth, the Documentation screen with Documentation selected enables the user to select the type of documentation the passenger is going to carry during travel. The options are: Alien Registration Card, Approved non-standard identity document, Merchant Mariner Card, Military Card, Passport Card, Passport, Permanent Resident Card, Refugee Travel Document, SENTRI and NEXIS Cards, and Visa.

The Document number and expiration date (DDMMYY) of the document are required with adding a document from this list. The Select Nationality defaults to the country in the agency AIR TABLE. Input the Issuing Country that issued the document.

The script enters this information in the SSR for DOCS and the Res system automatically generates a PSPT SSR. The carrier code YY is used so the Res system will burst to the applicable participating carriers in the PNR.

Select OK to continue after imputing information or Exit to terminate the script and return to the Script Index.

**Secure Flight Passenger Documentation**

**Select Item**

Documentation     Other     Address     Contact

**Personal Information**

Gender: \*     Female     Male     Infant

Date of Birth: \*    [ ]

Name as it appears on Document: \*    TEST    PNR    [ ]

**Document Information**    (optional but recommended)

**Select Document Type**

Passport  
Permanent Resident Card  
Refugee Travel Document  
SENTRI and NEXUS Cards

Document Number: [ ]

Expiration Date: [ ]

**Select Nationality**

Ukraine  
United Arab Emirates  
United Kingdom  
United States

**Select Issuing Country**

Ukraine  
United Arab Emirates  
United Kingdom  
United States

OK    Exit

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## Operating Instructions, Continued

### Other Document

Select the Other radio when the passenger has a Visa, Redress or Known Traveler documentation. The place of birth, document type with number and date of issue and expiration, issuing country and country where the document is applicable.

Select OK to continue after inputting information or Exit to terminate the script and return to the Script Index.

**Secure Flight Passenger Documentation**

**Select Item**

Documentation  Other  Address  Contact

**Personal Information**

City:

Place of Birth: \*   
United States  
United States Minor Outlying Islands  
Uruguay

State:   
Alabama  
Alaska

Name as it appears on Document: \*  PNR:

**Document Information**

**Select Document Type\***  
Known Traveler Number  
Redress Number  
Visa

Document Number: \*

Expiration Date:

Issue Date:

**Select Applicable Document Country \***  
United States  
United States Minor Outlying Islands  
Uruguay  
Uzbekistan

**Select Issuing Country**  
Ukraine  
United Arab Emirates  
United Kingdom  
United States

OK Exit

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## Operating Instructions, Continued

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### Address

The Address screen enables the user to select Residence or Destination and input the applicable address and select the applicable country for the address.

If the passenger is a lap infant, the script will include the infant indicator in the DOCA SSR.

Select OK to continue after imputing information or Exit to terminate the script and return to the Script Index.

The screenshot displays a software interface titled "Secure Flight Passenger Documentation". At the top, there is a "Select Item" section with four radio button options: "Documentation", "Other", "Address" (which is selected), and "Contact". Below this is the "Address Information" section. It starts with a "Select Destination or Residence: \*" dropdown menu showing "Destination" and "Residence" options. This is followed by four text input fields labeled "Address:", "City:", "State/Province or Country:", and "Zip/Postal Code:". Below these is a "Select Country: \*" dropdown menu with a list of countries: "United States", "United States Minor Outlying Islands", "Uruguay", and "Uzbekistan". At the bottom of the form are two buttons: "OK" and "Exit".

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## Operating Instructions, Continued

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### Contact

The contact information is suggested so the airlines can contact the passenger and this screen enables the user to input the name, number and country of the contact. If the passenger does not wish to provide a contact, the user may indicate so in the check box

The Select Nationality defaults to the country in the agency AIR TABLE.

Select OK to continue after inputting information or Exit to terminate the script and return to the Script Index.

**Secure Flight Passenger Documentation**

**Select Item**

Documentation     Other     Address     Contact

**Contact Information**

Contact Name: \*

Contact Phone: \*

Contact Information Solicited but Refused

**Select Country: \***

United States  
United States Minor Outlying Islands  
Uruguay  
Uzbekistan

OK    Exit

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## Operating Instructions, Continued

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### Response

When the script is launched with existing document SSRs and when a SSR was just added to the PNR using this script, the script displays the SSRs in the PNR as the response or initial screen. If a new SSR was just added, the response also advises the SSR was added successfully with a reminder to End Transaction to save the addition.

The user may select to add new which returns to the main screen, modify a SSR, delete a SSR by removing it from the PNR, or cancel a SSR by changing the status to XX.

Select OK to continue after making a selection or Exit to terminate the script and return to the Script Index. Always ER/ET to save the new SSRs added in the PNR.

**Secure Flight Passenger Documentation**

Security Documentation has been successfully added. Remember to ER your record to save changes.

**Select Item**

Add New       Modify       Delete       Cancel

1.SSRDOCSYYHK1/P/USA/042957635/USA/12JUL64/M/23AUG06/STEVENSON/JONATHAN/RICHARD/H-TEST/PNR

3.SSRDOCSYYHK1/P/US/345656/US/08OCT97/F/13DEC13/TEST/PNR/G-TEST/PNR

OK      Exit

SSRs with a specific carrier code (not YY) or a PSPT SSR should not be modified. The script does enable deletion and cancellation of these SSRs. DOCS SSRs that are modified, automatically generates a new PSPT SSR and creates the SSRs for the applicable participating carriers in the PNR.

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## Operating Instructions, Continued

### Modify

Selecting the appropriate SSR to modify returns to the main screen with the data pre-populating the information. Modify applicable fields as needed.

Select OK to continue after modifying any information or Exit to terminate the script and return to the Script Index.

The screenshot shows the 'Secure Flight Passenger Documentation' form with the following fields and options:

- Select Item:**  Documentation,  Other,  Address,  Contact
- Personal Information:**
  - Gender: \*  Female,  Male,  Infant
  - Date of Birth: \*
  - Name as it appears on Document: \*
- Document Information:** [optional but recommended]
  - Select Document Type:** Passport (selected), Permanent Resident Card, Refugee Travel Document, SENTRI and NEXUS Cards
  - Document Number:
  - Expiration Date:
- Select Nationality:** Ukraine, United Arab Emirates, United Kingdom, United States (selected)
- Select Issuing Country:** Ukraine, United Arab Emirates, United Kingdom, United States (selected)

Buttons: OK, Exit

### Cancel and Delete

Selecting Delete from the options will remove the SSR from the PNR. Cancel will change the segment status to XX.

Select OK to continue or Exit to terminate the script and return to the Script Index.

The screenshot shows the 'Secure Flight Passenger Documentation' form with a success message and a list of SSRs:

Security Documentation has been successfully added. Remember to ER your record to save changes.

**Select Item:**  Add New,  Modify,  Delete,  Cancel

- 1.SSRDOCSYYHK1/P/USA/042957635/USA/12JUL64/M/23AUG06/STEVENSON/JONATHAN/RICHARD/H-TEST/PNR
- 3.SSRDOCSYYHK1/P/US/345656/US/08OCT97/F/13DEC13/TEST/PNR/G-TEST/PNR

Buttons: OK, Exit

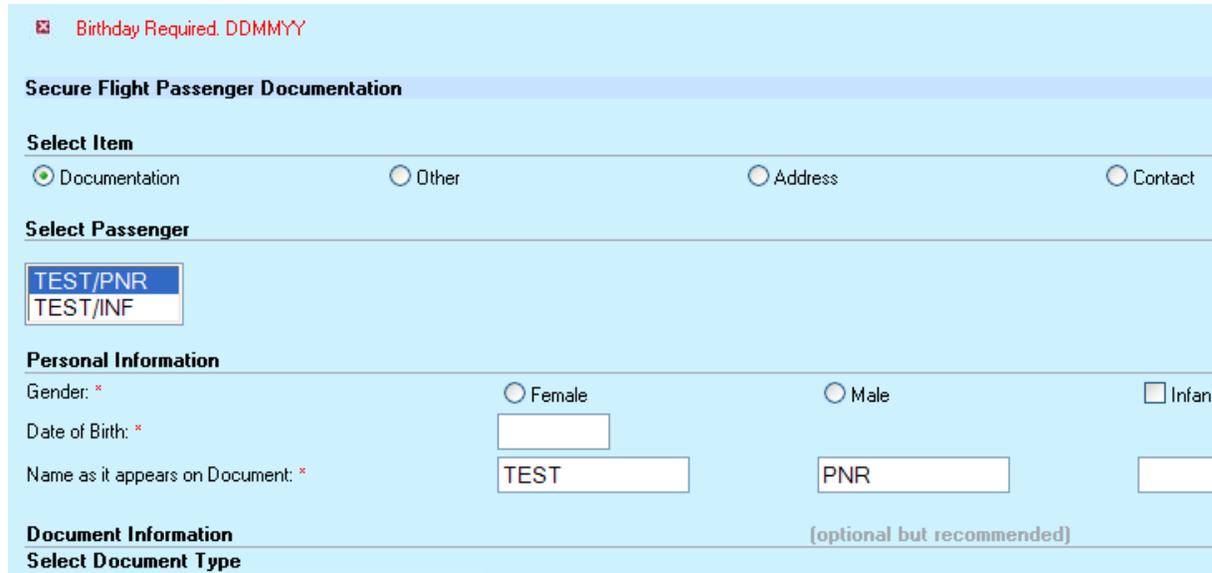
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## Operating Instructions, Continued

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### Error

Most errors are displayed in the top of the right frame, example:



**✘ Birthday Required. DDMMYY**

**Secure Flight Passenger Documentation**

**Select Item**

Documentation       Other       Address       Contact

**Select Passenger**

TEST/PNR  
TEST/INF

**Personal Information**

Gender: \*       Female       Male       Infant

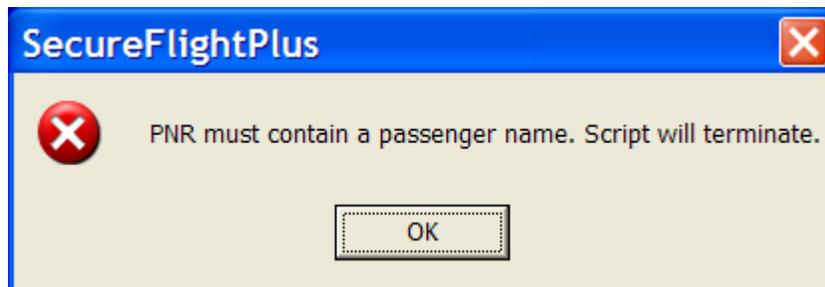
Date of Birth: \*     

Name as it appears on Document: \*      TEST      PNR     

**Document Information** [optional but recommended]

**Select Document Type**

Exceptions are pop-up dialogs:



### Quit

To quit or stop the script, click on the Exit button.

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### Revisions

2/11 – New script.

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