

# Worldspan Go!® Specials

## Overview

---

**Introduction** This document contains an overview of the Go! Specials tool available to users on Worldspan Go! Res.

---

**Need Help?** Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://www.worldspan.com>, then select the Help Desk Support link from the menu on the left.

---

**Overview** Go! Specials is a tool accessible from the Specials Tab in the Script Index. Go! Specials enables the user to view specials offered by Worldspan vendors (e.g., Cars, Hotels). The user can select the Details button to quickly get more information about the special being offered (e.g., dates, rates). The user selects the Reserve button to input the passengers information (e.g., dates, number in party) in order to direct sell the special.

---

# Operating Instructions

---

## Conventions

- Go! Res is designed to operate in a full screen. With the cursor active in the right frame/script area, press <F11> to shrink the toolbar at the top of the screen. Then right click on the small icon toolbar and click on auto hide to display Go! Res and scripts as full screen.
  - In Go! Specials, mandatory fields are indicated by a ▶ (blue arrow). The black ▼ indicates a drop down list is available for applicable choices for the input box or the ability to scroll for more information.
  - Many fields are on-click events, which means the user must click in a field before the field appears as mandatory or takes on other properties (e.g., additional input fields).
  - In some cases, tabbing through a form bypasses the mandatory indicator for a field, leaving it blank results in an error (see Errors).
  - The Enter key may be used throughout the product with the exception of pop-up boxes and the calendar.
- 

## Need to Know

Worldspan Res has provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Worldspan Go! Res cannot retain all the previous default keystrokes due to the browser defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan Res keystroke defaults. If the focus is in the terminal emulator/Go! Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. The right side of the window (Index/Go! Res scripts) takes on the Browser/Windows keystroke and local macro defaults. HOWEVER, when the focus is in the right side/Go! Script/Index/Tools area, the <Ctrl>R may cause a Microsoft Internet Explorer error and throw the user out of the product or launch a macro, while the <Ctrl>W shuts down the product. It is important to check the focus prior to using keystroke combinations. To move the focus, click on the right or left side.

**NOTE:** The above functionality does not work while in the Worldspan Interactive Maps<sup>SM</sup> product or the Go! Specials tool.

---

*Continued on next page*

## Operating Instructions, Continued

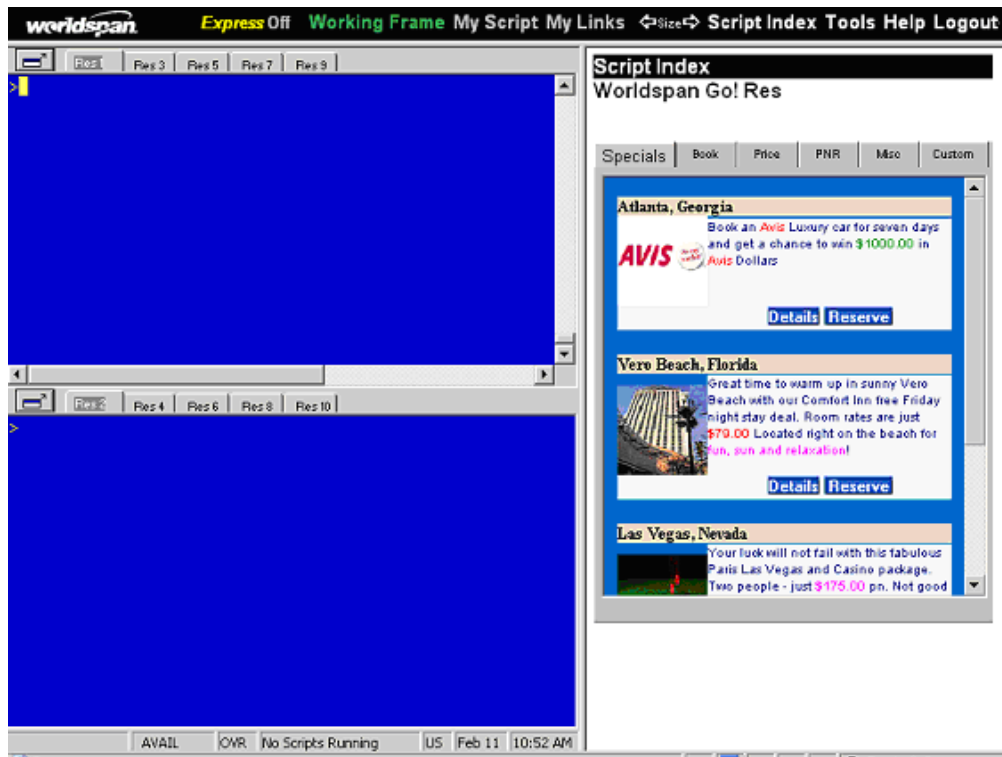
---

**Access** From Worldspan Go! Res:

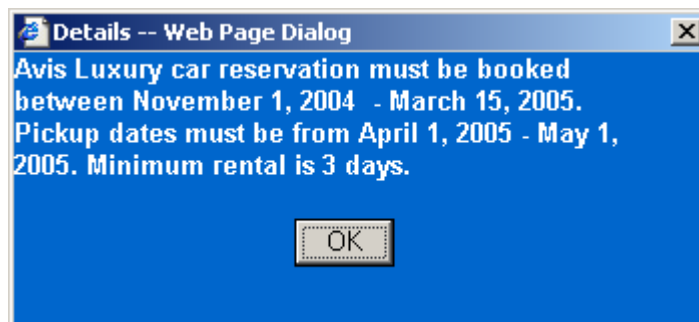
- Access the Specials Tab

---

**Specials Tab** Select the Specials Tab from the Script Index to view the specials/deals being offered by car and hotel vendors. Use the scroll bar to the right of the Index to view all of the specials.



**Details** Select the Details Button on the icon of the special for more specific information about the special. Select OK to close the Detail box.



*Continue on next page*

## Operating Instructions, Continued

---

### Reserve - Car

Select the Reserve button to input specific information needed to direct sell the special in Worldspan. Input the applicable information and enter or select OK. Go! Specials processes the direct sell entry to Res. Verify any entries processed by the tool by looking at the response in the Res window. Select Exit to return to the Specials Tab.

The screenshot displays the Worldspan Go! Res interface. The main window is titled "Script Index" and "Worldspan Go! Res". It features a navigation bar with tabs for "Specials", "Book", "Price", "PNR", "Misc", and "Custom". The "Specials" tab is active, showing a reservation form with the following fields:

- Pick-Up Date: 23MAR
- Pick-Up Time: 4PM (1300, 4PM)
- Drop-Off Date: 24MAR
- Drop-Off Time: 6PM (1300, 4PM)
- Driver's Name: TEST JIM (Required if Not in PNR)
- Credit Card: VI000111122223333
- Guarantee: VI4000111122223333
- MO: 01, YR: 06

Buttons for "OK" and "Exit" are located at the bottom of the form. The interface also shows a status bar at the bottom with "AVAIL", "OVR", "No Scripts Running", "US", "Feb 11", and "10:54 AM".

Note: The input form in the right frame will remain unless the Specials Tab or an item from the Navigation bar is selected.

---

*Continue on next page*

## Operating Instructions, Continued

---

**Reserve - Hotel** Select the Reserve button to input the specific information needed to Direct Sell the hotel in Worldspan. Input the applicable information and enter or select OK. Go! Specials sends a Direct Sell entry to Res. Verify any entries processed by the tool by looking at the response in the Res window. Select Exit to return to the Specials Tab.

The screenshot displays the Worldspan Go! Res interface. The main window is titled "Script Index" and "Worldspan Go! Res". It features a navigation bar with tabs: "Specials", "Book", "Price", "PNR", "Misc", and "Custom". The "Specials" tab is active. The form contains the following fields:

- Check-In Date: 23MAR
- Check-Out Date: 24MAR
- Guest Name: TEST JIM (Required if Not In PNR, Last Name First Name)
- Number of Guest: 1
- Number of Rooms: 1
- Credit Card: M100011112223333
- Guarantee: V1400011112223333
- MO: 01, YR: 06

Buttons for "OK" and "Exit" are located at the bottom of the form. The status bar at the bottom of the window shows "AVAIL", "OVR", "No Scripts Running", "US", "Feb 11", and "10:55 AM".

Note: The input form in the right frame will remain unless the Specials Tab or an item from the Navigation bar is selected.

---

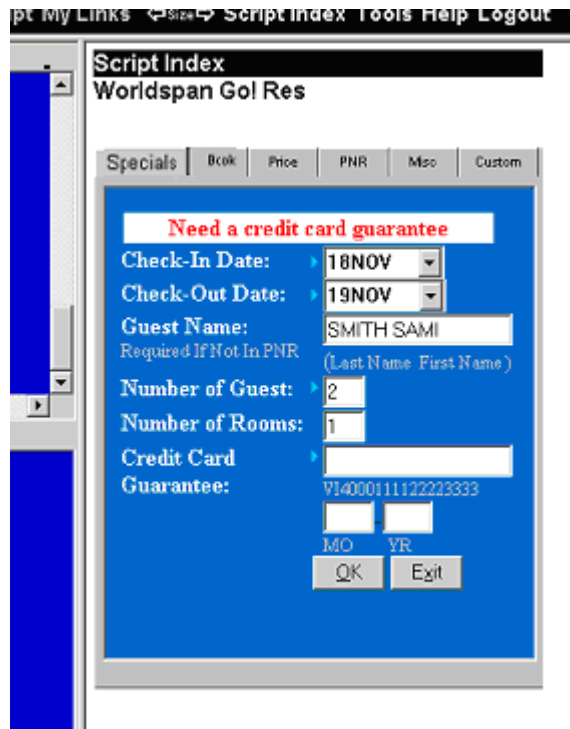
*Continued on next page*

## Operating Instructions, Continued

---

### Error

The following is an example of an Error Message that displays on the top of the right frame in red text:



The screenshot shows a web application window titled "Script Index" with a sub-header "Worldspan Go! Res". Below the header is a navigation bar with tabs: "Specials", "Book", "Price", "PNR", "Misc", and "Custom". The main content area has a blue background and displays a red error message: "Need a credit card guarantee". Below the message are several form fields: "Check-In Date" (dropdown menu showing "18NOV"), "Check-Out Date" (dropdown menu showing "19NOV"), "Guest Name" (text input field containing "SMITH SAMI" with a note "Required If Not In PNR (Last Name First Name)"), "Number of Guest" (text input field containing "2"), "Number of Rooms" (text input field containing "1"), and "Credit Card Guarantee" (text input field containing "714000111122223333"). At the bottom of the form are two buttons: "OK" and "Exit".

### Quit

To quit or stop the tool, click on the Exit button.

---

### Revisions

2/05 – New tool.

---