

# Worldspan Ticketless Payment – Go! Script

## Overview

---

**Introduction** This document contains an overview of the Worldspan Ticketless Payment – Go! Script available to users on Worldspan Go! Res.

---

**File name**

File (Script) Name	Brief Description
ZG_SSRFOPGTKT	Enables agents to input required SSR OTHS information to the carriers for Ticketless Payment.

---

**Need Help?** Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://www.worldspan.com>, then select the Help Desk Support link from the menu on the left.

---

**Overview** Worldspan Ticketless Payment –Go! enables the user to correctly input form of payment information in an SSR OTHS item. The script reads the carriers and enables the user to select which carrier(s) to process. The script prompts the user for the credit card form of payment information as required by the Ticketless Payment participating carrier. The script correctly formats the SSR OTHS item with the FOP, which helps ensure that the space is not rejected for errors related to sending the credit card form of payment information.

Participating carriers include:  
4N 5G C6 CN DH FL J3 MO T9 TV VE VQ WS

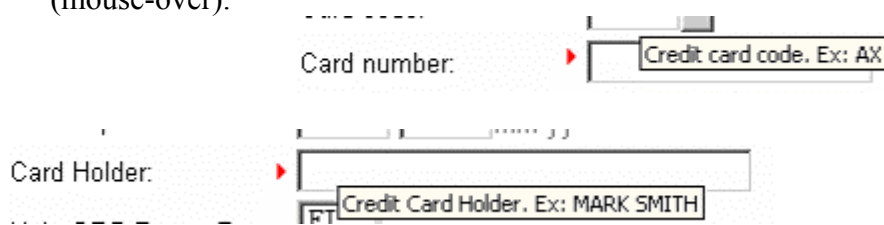
---

# Operating Instructions

---

## Script Conventions

- Go! Res and scripts are designed to operate in a full screen. With the cursor active in the script area, press <F11> to shrink the toolbar at the top of the screen. Then right click on the small icon toolbar and click on auto hide to display Go! Res and scripts as full screen.
- In Go! Scripts, mandatory fields are indicated by a red \* asterisk. The black ▼ indicates a drop down list is available for applicable choices for the input box or the ability to scroll for more information.
- Many fields are on-click events, which means the user must click in a field before the field appears as mandatory or takes on other properties (e.g., additional input fields).
- In some cases, tabbing through a form bypasses the mandatory indicator for a field, leaving it blank results in an error (see Errors).
- Most input fields have examples of the requested information in a tool tip. A tool tip quickly appears when the pointer pauses over a button or field (mouse-over).



- Script forms may contain fields with conditions that would disable other fields and/or buttons (e.g., clicking on Alliance Availability Option disables the 8 and 24 classes of service Availability Display Options, or leaving a field blank disables other fields pertaining only to that blank field).
- The Enter key may be used throughout the scripts with the exception of pop-up boxes and the calendar.

---

## Need to Know

Worldspan Res has provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Worldspan Go! Res cannot retain all the previous default keystrokes due to the browser defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan Res keystroke defaults. If the focus is in the terminal emulator/Go! Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. The right side of the window (Index/Go! Res scripts) takes on the Browser/Windows keystroke and local macro defaults. HOWEVER, when the focus is in the right side/Go! Script/Index/Tools area, the <Ctrl>R may cause a Microsoft Internet Explorer error and throw the user out of the product or launch a macro, while the <Ctrl>W shuts down the product. It is important to check the focus prior to using keystroke combinations. To move the focus, click on the right or left side.

*Continued on next page*

## Operating Instructions, Continued

---

### Access

From Worldspan Go! Res:

- Access the script from either the PNR or Book Tab in the Script Index
  - Select Ticketless Payment – Go! to launch the script
- 

### Main Menu

Upon launching the script, the following form appears in the right frame. The script reads the itinerary and captures the participating carriers to populate in the Airline field. Select the airline code(s) and complete the form with the Card Code, Card Number, Card expiration and name as it appears exactly on the credit card. Select OK to continue and Exit to return to the Script Index.

Size Script Index Tools Help Logout

**Ticketless Payment**

Available for use only with: 4N C6 CN DH  
FL J3 MO T9 TV VE VQ WS 5G

Airline: All  
FL  
WS

Credit Card Information

Code: ?

Number: Ex: 4393847604827639

Expiration date: mm-yy

Holders Name:

Help Pages For: FL  
WS

OK Refresh Exit

Multiple airlines may be selected by selecting all or holding down the Ctrl key and clicking on each code. This enables the script to create and send the applicable SSR OTHS item with form of payment information for ticketing to each carrier involved.

---

*Continued on next page*

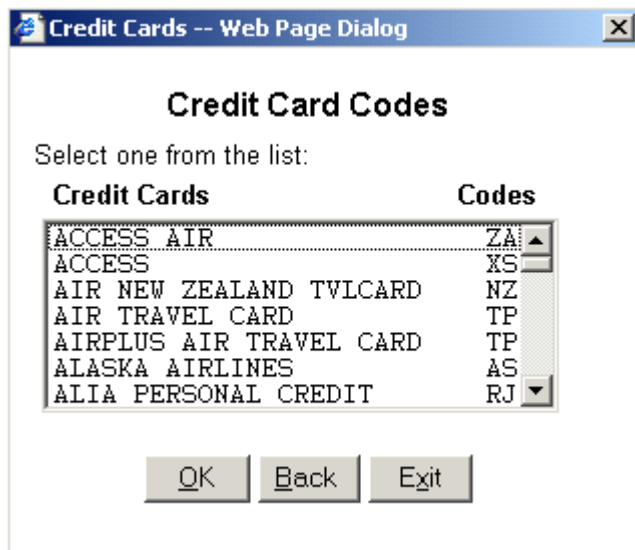
## Operating Instructions, Continued

---

### Credit Card

The Card Code enables any credit card code to be entered in the field. If the user is unsure of a code, select the ? next to the Card code field for a list of participating credit card companies in Worldspan. Ticketless Payment carriers may enable use of credit cards that are not included in this list.

When the user selects the ? button, the following popup displays. This enables the user to select the credit card name/code. Highlight the name of the desired card by scrolling or typing the first letter of the name to jump to those names starting with that letter. Select OK to return back to the main form and continue.



### Credit Card

The user may view the airline GRS pages in the Res window for the accepted credit cards and other information by clicking on a code as shown below:



Use MD and MU to move up and down in the airline GRS page.

*Continue on next page*

## Operating Instructions, Continued

---

### Processing

Once all the information is complete and the user selects OK, the script processes the SSR in the standard format. Example:

3SSR OTHS DH HK1 CCVI1234567890123/EXP 12-06/JOHN J DOE

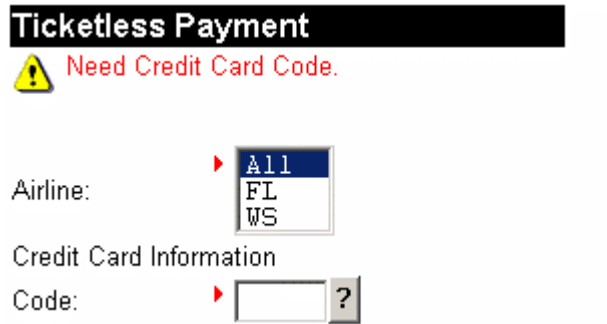
When applicable, the script will also process the additional agreement SSR in the standard format. Example:

SSR OTHS T9 / PAX AGREES TO OPERATOR PARTICIPANT CONTRACT

---

### Error

The following is an example of an Error Message that displays on the top of the right frame in red text:



### Quit

To quit or stop the script, click on the Exit button.

---

### Revisions

8/05 – New script.

---