

TVL Segment Go! Script

Overview

Introduction This document contains an overview of the Worldspan TVL Segment – Go! Script (Travel Segment) available to users on Worldspan Go!.

File name

File (Script) Name	Brief Description
Tvl.htm	This script file inputs various types of TVL segments in a PNR for a more complete itinerary and pricing. The file resides on the Middle Tier Server.

Need Help? Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://www.worldspan.com>, then select the Help Desk Support link from the menu on the left.

Overview A travel segment (TVL) allows the user to create an itinerary segment to document air and non-air travel services not booked through the Worldspan system. The TVL prints on the itinerary/invoice in a user-friendly format and interfaces with most accounting systems. A TVL segment allows a maximum of 502 characters and creates travel segments for the 38 associate types Worldspan offers. The user may select from applicable options that follow the associate type for a more precise segment.

The script provides the capability to enter:

- Commission and FOP for the TVL
 - Payment, credit, and balance due
 - Insurance policy, rates, and beneficiary
 - Free form information
 - Cruise, car, hotel, limo, and tour information
 - Ticketing, prepaid, and seat information
 - Amenities, meal, exchange country and rate, document and cancellation number, and penalty charges.
-

Operating Instructions

Script Conventions

- Go! Res and scripts are designed to operate in a full screen. With the cursor active in the script area, press <F11> to shrink the toolbar at the top of the screen. Then right click on the small icon toolbar and click on auto hide to display Go! Res and scripts as full screen.
- In Go! Scripts, mandatory fields are indicated by a red ► arrow. The black ▼ indicates a drop down list is available for applicable choices for the input box or the ability to scroll for more information.
- Many fields are on-click events, which means the user must click in a field before the field appears as mandatory or takes on other properties (e.g., additional input fields).
- In some cases, tabbing through a form bypasses the mandatory indicator for a field, leaving it blank results in an error (see Errors).
- Most input fields have examples of the requested information in a tool tip. A tool tip quickly appears when the pointer pauses over a button or field (mouse-over).



- Script forms may contain fields with conditions which would disable other fields and/or buttons (e.g., clicking on Alliance Availability Option disables the 8 and 24 classes of service Availability Display Options, or leaving a field blank disables other fields pertaining only to that blank field).
- The Enter key may be used throughout the scripts with the exception of pop-up boxes and the calendar.

Need to Know

Worldspan Res had previously provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Go! Res cannot retain all the previous default keystrokes due to the browser defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan keystroke defaults. If the focus is in the terminal emulator/Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. The right side of the window (Index/Go! Res scripts) takes on the Browser/Windows keystroke and local macro defaults. HOWEVER, when the focus is in the right side/Go! Script/Index/Tools area, the <Ctrl>R may cause a Microsoft Internet Explorer error and throw the user out of the product or launch a macro, while the <Ctrl>W shuts down the product. It is important to check the focus prior to using keystroke combinations. To move the focus, click on the right or left side.

Continued on next page

Operating Instructions, Continued

Access

From Worldspan Go! Res:

- Access the script from the Price Index Tab
 - Select TVL Segment - Go! to launch the script
-

Associate Types

ACC	CNL	FRE	PRP	TLX
AIR	CRD	HEL	PTA	TRF
ATX	CRU	HOV	STS	TRN
BKG	CUR	HTL	SVC	TUR
BPS	DOC	INS	TCK	WTX
BUS	DSC	LMO	TEL	XMA
CAR	FAX	MAI	TKF	
CHT	FER	MIS	TKT	

Main Menu

The TVL main menu provides the associate types, requests vendor name and code, dates, status, number of persons, and confirmation number.

TVL-Type 1

Associate type:

Vendor code/name:

Vendor code:

Associate name:

Begin date: End date:

Status: Number:

Confirmation number:

Continued on next page

Operating Instructions, Continued

Calendar

Date fields display a calendar as a result of clicking on the ▼ indicator:



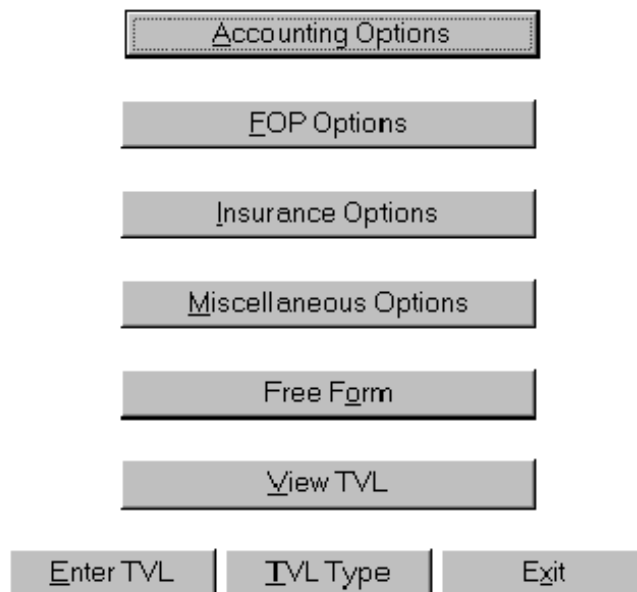
Travel Type Options Legend

Associate name /AN- Vendor code /VC-
Confirmation /CF- (*overrides Vendor code/name field*)

Button Option Menu

The following Option Menu includes buttons for all associate types. Air, Car, Cruise, Hotel, Tour, and Transportation have an additional option button for the applicable related options.

TVL-Options 3



Continued on next page

Operating Instructions, Continued

Accounting Options

The script builds the accounting travel segment with the information the user provides. This form allows for speedy processing of basic information.

TVL-Accounting Options 4

Item Cost

Amount:

Currency Code

Code:

Commission

Amount:

Amount in: Currency or Percentage

Amount being: Claimed or Refunded
(+) (-)

Balance Due

Credit

Payment

Accounting Options Legend

The following is the accounting options legend for the next form:

Commission claimed Dollar	/CM-	Percentage	/CP-
Commission refunded	/RCA-		/RCP-
Balance Due - Base/tax	/DUE-	Credit - Base/tax	/CRD-
Item Cost	/IC-		
	Deposit Due	Deposit Amount	
First	/FDD-	/FDA-	
Second	/SDD-	/SDA-	
Third	/TDD-	/TDA-	
Final	/FDD-	/FDA-	

Continued on next page

Operating Instructions

Expanded Accounting Options

This is the expanded form which allows for more details in Balance Due, Credit, and Payment.

TVL-Accounting Options 4

Item Cost

Amount:

Currency Code

Code:

Commission

Amount:

Amount in: Currency or Percentage

Amount being: Claimed or Refunded
(+) or (-)

Balance Due

Base amount:

Tax1 amount: Code:

Tax2 amount: Code:

Tax3 amount: Code:

Credit

Base amount:

Tax1 amount: Code:

Tax2 amount: Code:

Tax3 amount: Code:

Payment

First deposit due: Amount:

Second deposit due: Amount:

Third deposit due: Amount:

Final deposit due: Amount:

Continued on next page

Operating Instructions, Continued

FOP Form The FOP form changes seamlessly after selecting the type of payment. A Check FOP displays the same as Cash below.

TVL-FOP Options 5

FOP:

TVL-FOP Options 5

FOP:

Credit card code:

Card number:

Expiration date:

TVL-FOP Options 5

FOP:

Other information:

Continued on next page

Operating Instructions, Continued

Insurance Form

This form allows various insurance information to be included in the TVL.

TVL-Insurance Options 6

Beneficiary:

Relationship:

Insurance Rates

Baggage:

Accident:

Flight cancellation:

Trip cancellation:

Policy Description

Policy Info 1:

Policy Info 2:

Policy Info 3:

Policy Info 4:

Premium amount:

Accounting Options Legend

Beneficiary	/BN-	Relationship	/RE-
Baggage	/PB-	Accident	/PA-
Flight Cancellation	/PF-	Trip Cancellation	/PT-
Policy Info 1	/PI1-	Policy Info 2	/PI2-
Policy Info 3	/PI3-	Policy Info 4	/PI4-
Premium Amount	/PR-		

Continued on next page

Operating Instructions, Continued

Miscellaneous Form

This form includes options that may be needed for several associate types.

TVL-Miscellaneous Options 7

Agent name:	<input type="text" value="MELINA"/>		
Amenities:	<input type="text" value="VCR IN ROOM"/>		
Document # :	<input type="text" value="345"/>		
Exchange country:	<input type="text" value="USD"/>		
Exchange rate:	<input type="text" value="1.000000"/>		
Meal plan:	<input type="text" value="BREAKFAST"/>		
Meal plan charge:	<input type="text" value="00.00"/>		
Supplemental information:	<input type="text" value="FREE CELL PHONE"/>		
Cancellation # :	<input type="text"/>		
Tour code:	<input type="text" value="052300"/>	Rate guarantee:	<input type="text" value="400.00"/>
Net amount:	<input type="text" value="390.00"/>	Rate quote:	<input type="text" value="400.00"/>
Penalty charge:	<input type="text" value="100.00"/>	Revision fee:	<input type="text" value="50.00"/>

Miscellaneous Options Legend

Agent Name	/AGT-	Amenities	/AR-
Document #	/DOC-	Exchange country	/CO-
Exchange Rate	/ROE-	Meal Plan	/MP-
Meal Plan Charge	/MC-	Supplemental Info	/SI-
Cancellation Number	/CX-	Tour Code	/IT-
Rate Guarantee	/RG-	Net Amount	/NET-
Rate Quote	/RQ-	Penalty Charge	/PEN-
Revision Fee	/REV-		

Continued on next page

Operating Instructions, Continued

Free Form Form This form provides the capability to input information into any travel segment.

TVL-Free Form 8

Free Form

1:	TIPS INCLUDED
2:	FRUIT BASKET ON ARRIVAL
3:	
4:	
5:	
6:	

Continue

Exit

Free Form Options Legend Free Form /FF1- /FF2- /FF3- /FF4- /FF5- /FF6-

View TVL The user may view the TVL to verify it is complete prior to the script sending it to Res. View TVL also advises the number of characters in the TVL with the maximum allowed.

TVL-View TVL 2

```
TNZZMK1ACC23MAY25MAY/VC-ZZ/AN-HAPPY TRAILS/CF-  
3451657/FOP-DS1234567890123456EXPO201/BN-  
SAMIRA NICOLE/RE-DGHTR/PB-10.00/PA-56.00/PI1-  
CONFIRMED WITH HT/PI2-VALID FOR ENTIRE  
TRIP/PF-13.00/PT-15.00/PR-94.00/AGT-MELINA/AR-  
VCR IN ROOM/DOC-345/CO-USD/ROE-1.000000/MP-  
BREAKFAST/MC-00.00/NET-390.00/RQ-400.00/RG-  
400.00/PEN-100.00/REV-50.00/SI-FREE CELL  
PHONE/FF1-TIPS INCLUDED/FF2-FRUIT BASKET ON
```

Current character length is 405. Maximum is 502.

Continue

Exit

Continued on next page

Operating Instructions, Continued

Air Related Form

The following form displays when the user clicks on the Air Related Options button on the Button Option Menu. AIR-Air, ATX-Air Taxi, BPS-Boarding Pass, PTA-Prepaid Ticket, STS-Seats, and TKT-Ticket Associate Types use this form.

TVL-Air Options 9

Flight number:
Class:
Departure city code:
Departure time:
Arrival city code:
Arrival time:
Frequent flyer #:

Air Related Options Legend

Flight number	/FLT-	Class	/CL-
Departure city code	/CC1-	Departure time	/TD-
Arrival city code	/CC2-	Arrival time	/TA-
Frequent Flyer #	/FT-		

Continued on next page

Operating Instructions, Continued

Car Form The following form displays when the user clicks on the Car Related Options button on the Button Option Menu:

TVL-Car Options 10

Rental address 1:	<input type="text" value="JUNO AIRPORT"/>
Rental address 2:	<input type="text" value="BAGGAGE CLAIM"/>
Rental telephone:	<input type="text" value="123-123-4567"/>
Vehicle type:	<input type="text" value="ICAR"/>
Pick-up location:	<input type="text" value="AIRPORT"/>
Pick-up time:	<input type="text" value="9A"/>
Drop-off city:	<input type="text" value="JUNO"/>
Drop-off time:	<input type="text" value="6P"/>
Drop-off charge:	<input type="text" value="0.00"/>
Customer name:	<input type="text" value="SAMI SMITH"/>
Customer ID:	<input type="text" value="03248"/>
Corporate ID:	<input type="text" value="45646"/>
	<input type="button" value="Continue"/> <input type="button" value="Exit"/>

Car Related Options Legend	Rental address 1	/AA1-	Rental address 2	/AA2-
	Rental telephone	/AP-	Vehicle type	/VT-
	Pick-up location	/L-	Pick-up time	/ARR-
	Drop-off city	/DO-	Drop-off time	/DT-
	Drop-off charge	/DC-	Customer name	/NM-
	Customer ID	/ID-	Corporate ID	/CD-

Continued on next page

Operating Instructions, Continued

Cruise Form The following form displays when the user clicks on the Cruise Related Options button on the Button Option Menu:

TVL-Cruise Options 11

Ship name:

Embark port: Time:

Debark port: Time:

Cabin Information

Cabin position:

Deck name:

Cabin description:

Cabin number:

Person(s) /cabin:

Bed configuration:

Dinning Information

Seated at table: Smoking (Y/N):

Confirmed seat #: WL seating #:

Cruise Related Options Legend	Ship name	/SN-	Embark port	/EP-	Time	/TD-
	Debark port	/DP-	Time	/TA-		
	Cabin position	/CBP-	Deck name	/DN-		
	Cabin description	/CBN	Cabin number	/CN-		
	Person(s)/cabin	/NP-	Bed configuration	/BED-		
	#Seated at table	/TS-	Smoking Y/N	/SMO-		
	Confirmed seat #	/KSN-	WL seating #	/WSN-		

Continued on next page

Operating Instructions, Continued

Hotel Form The following form displays when the user clicks on the Hotel Related Options button on the Button Option Menu:

TVL-Hotel Options **12**

Guest name:	<input type="text" value="SAMI SMITH"/>
Property name:	<input type="text" value="SHERATON"/>
Location:	<input type="text" value="DOWNTOWN"/>
Address 1:	<input type="text" value="123 MAIN STREET"/>
Address 2:	<input type="text"/>
Telephone:	<input type="text" value="123-123-4567"/>
City name:	<input type="text" value="JUNO"/>
Corporate ID:	<input type="text" value="095007"/>
Frequent guest #:	<input type="text" value="123456"/>
Extra child:	<input type="text" value="1"/> Charge per child: <input type="text" value="5.00"/>
Child rollaway charge:	<input type="text" value="10.00"/>
Extra adult:	<input type="text" value="1"/> Charge per adult: <input type="text" value="10.00"/>
Adult rollaway charge:	<input type="text" value="15.00"/>
<input type="button" value="Continue"/> <input type="button" value="Exit"/>	

Hotel Related Options Legend	Guest name	/NM-	Property name	/PRP-
	Location	/L-	Address 1	/AA1-
	Address 2	/AA2-	Telephone	/AP-
	City name	/CTY-	Corporate ID	/CD-
	Frequent guest	/FG-	Extra child	/EC-
	Charge per child	/REC-	Child rollaway charge	/RRC-
	Extra adult	/EX-	Charge per adult	/REX
	Adult rollaway charge	/RRA-		

Continued on next page

Operating Instructions, Continued

Tour Form The following form displays when the user clicks on the Tour Related Options button on the Button Option Menu:

TVL-Tour Options **13**

Tour name:	<input type="text" value="ALASKAN ADVENTURE"/>		
Tour code:	<input type="text" value="052300USAAK"/>		
City name:	<input type="text" value="JUNO"/>		
Departure date:	<input type="text" value="23MAY"/>	Start time:	<input type="text" value="8A"/>
Return date:	<input type="text" value="25MAY"/>	End time:	<input type="text" value="9P"/>
Amenities:	<input type="text" value="FRUIT BASKET"/>		
<input type="button" value="Continue"/> <input type="button" value="Exit"/>			

Tour Related Options Legend	Tour name	/TN-	Tour code	/IT-
	City name	/CTY-	Departure date	/DTD-
	Start time	/ST-	Return date	/DTA-
	End time	/ET-	Amenities	/AR-

Continued on next page

Operating Instructions, Continued

Transportation Form The following form displays when the user clicks on the Transportation Related Options button on the Button Option Menu. It is used for TRF-Transfers and LMO-Limousine.

TVL-Transportation Options 14

Pick-up location:	<input type="text" value="SHERATON HOTEL"/>
Pick-up time:	<input type="text" value="9AM"/>
Drop-off location:	<input type="text" value="PIER 66"/>
Drop-off time:	<input type="text" value="930AM"/>
Service request:	<input type="text" value="NON-SMOKING
VECHICLE"/>
Passenger name:	<input type="text" value="SAMI CAMRON"/>

Transportation Provider Information

Telephone:	<input type="text" value="202-765-4321"/>
Address 1:	<input type="text" value="800 S WALNUT ST"/>
Address 2:	<input type="text" value="JUNO AK 28463"/>

Transportation Related Options Legend	Pick-up location	/PUP-	Pick-up time	/PUT-
	Drop-off location	/DO-	Drop-off time	/DT-
	Service request	/SR-	Passenger name	/NM-
	Telephone	/AP-	Address 1	/AA1-
	Address 2	/AA2		

Continued on next page


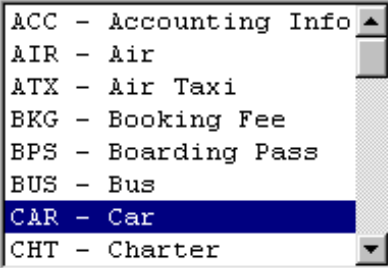
Operating Instructions, Continued


Errors

Blank mandatory fields must be populated for the script to continue. The script redisplay the form with the cursor in the blank mandatory field when left blank. If an error is made, the script populates a message on the top of the form. In the following example, ZZ-Car Rental was entered in the Vendor code/name field.

TVL-Type



 No match found for: ZZ-CAR RENTAL. Vendor code changed to ZZ and vendor name added.



Associate type:  

Vendor code/name:  ZZ-Not On List



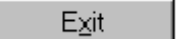
Vendor code: ZZ

Associate name: ZZ-CAR RENTAL

Begin date:  04MAY End date:  06MAY

Status:  MK Number:  1

Confirmation number: 24676

Quit

To quit or stop the script, either click on the Exit or Index Button to return to the main script index or stop inputting information in the form box and use manual entries in Go! Res.

Revisions

1/05 Updated Need Help information.
