

ScriptPro

My Trip And More E-Mail Remarks

Overview

Introduction This document contains an overview of the Worldspan My Trip and More E-mail Remarks ScriptPro script available to users on Worldspan Go! Res.

File name

File (Script) Name	Brief Description
Z4MTTRMK	Provides easy additions or changes of passenger e-mail addresses/remarks to the PNR using the 5-MTT, 5-MTA and 5-MTM e-mail address remarks fields.

Need Help? Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://www.worldspan.com>, then select the Help Desk Support link from the menu on the left.

Overview This script enables the user to add or change passenger e-mail addresses to the My Trip and More e-mail address field (5-MTT). When the My Trip and More e-mail address field (5-MTT) is stored in a PNR, an e-mail with the link to view the passenger itinerary is automatically sent to the passenger after the initial End Transaction. The passenger may view their itinerary on their personalized Worldspan My Trip and More web site with the agency logo.

The script converts any e-mail characters not available in Worldspan to an alias accepted in Res. The script includes the ability to customize the default for the location of the stored e-mail address in the PNR when they are not stored using the 5-MTT e-mail remark. It also provides the option to read up to four passenger e-mails in a multiple name PNR and pre-populate the Add dialog box for convenience. The options to add an e-mail address for a non-traveler and an e-mail remark are also available (5-MTA and 5-MTM).

For proper functionality of the My Trip and More product, outside of the functionality of this script, please refer to: www.mytripandmore.com. Select Office Administration Logon at the bottom of the screen, and then select Rules under the Submit button for details.

Operating Instructions

Script Conventions

- Mandatory fields are indicated with burgundy text.
 - A black arrow pointing down indicates a drop down list is available for applicable choices for the input box, or the ability to scroll for more information.
 - Some dialog boxes may contain input fields with conditions that would disable other fields and/or buttons (e.g., selecting a Move option will disable the ability to select specific Rule Categories to view, or leaving a field blank disables other fields pertaining only to that blank field).
 - In a list where the choices are Yes or No, leaving the field blank is also No.
 - Use the <Tab> key to move in order to each input field, use <Shift><Tab> to move in reverse order, or use the mouse to click on the needed input field.
 - Some fields contain an “accelerator key.” This is an underlined letter. Pressing the <Alt> key and the underlined letter together will move the cursor directly to that input box.
 - The <Enter> key may be used in place of the OK button.
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Need to Know

Previously, Worldspan Res had provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Since Go! Res is on the Web, the right side of the window (Index/Go! Res scripts) takes on the Windows keystroke and local macro defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan keystroke defaults. If the focus is in the terminal emulator/Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. HOWEVER, when the focus is the right side/Go! Script, the <Ctrl>R does nothing or launches a macro and the <Ctrl>W shuts down the application. It is important to check the focus prior to using keystroke combinations. Simply click on the right or left to move the focus.

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Operating Instructions, Continued

Access

From Worldspan Go! Res:

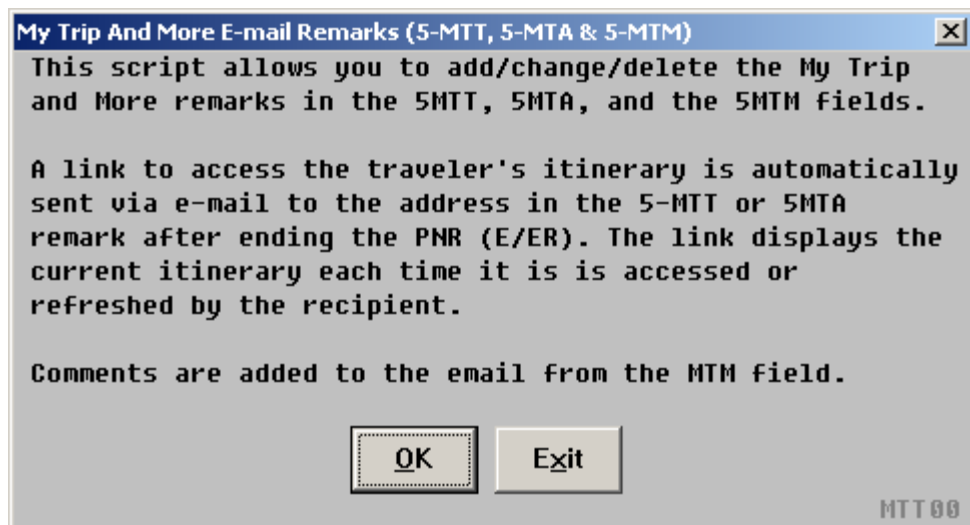
- Access the script from the PNR Tab in the Script Index
- Select My Trip and More Remarks to launch the script

Or:

- Access the ScriptPro menu in Res by pressing <Ctrl>S,
 - Type z4mttrmk.csl or scroll and highlight
 - <Enter>
-

Initial Dialog Box

The following dialog box is displayed the first time a user accesses this script. It emphasizes that the agency must be registered to use the automatic e-mail functionality of the My Trip and More product. Detailed information and explanations are accessible by selecting the Product Description and Agency Setup/Branding Information. Selecting OK enables the script to continue and Exit will exit the script. Subsequent script access displays the main dialog box, bypassing the two initial dialogs.

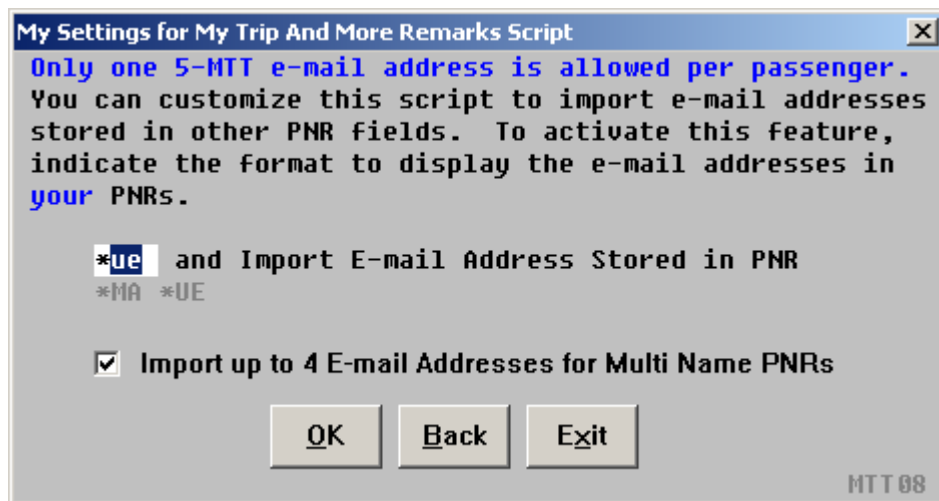


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Operating Instructions, Continued

My Settings

The following dialog box displays after selecting OK on the previous dialog box and when My Settings is selected from the main dialog box. The My Settings dialog box enables the user to indicate where the passenger e-mail address is stored in the PNR when not stored in the 5-MTT e-mail remarks field. The script displays that area of the PNR and reads up to four e-mail addresses to pre-populate the Add dialog box. Using the Add function, the script enters the e-mail addresses in the PNR using the 5-MTT remark. OK continues with the script, Back returns to the initial dialog box, and Exit will exit the script.



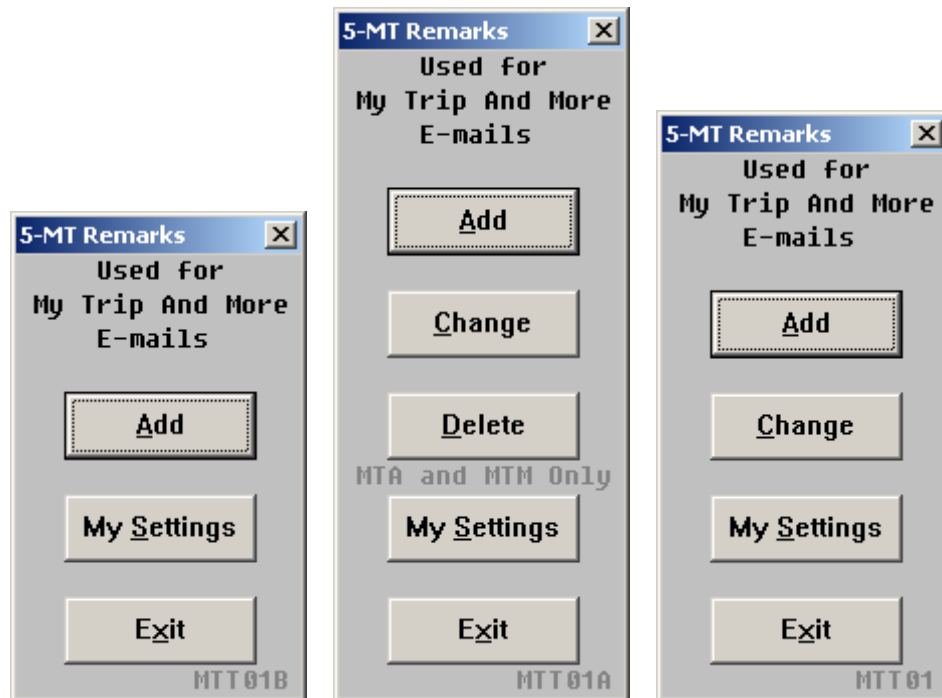
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Operating Instructions, Continued

Main Dialog

The following main dialog boxes enable access to the functionality of the script. The information the script locates in the PNR determines which of the following main dialog boxes appears.

Selecting Add adds a new address into the 5-MTT field. Selecting Change changes an existing 5-MTT address. My Settings provides an opportunity to declare where the e-mail address is stored in the PNR when not stored using the 5-MTT format. It also provides the option to read multiple addresses when the PNR is a multiple name record. Selecting Delete is only applicable when the script finds 5-MTA and/or 5-MTM information in the PNR. Selecting Exit, exits out of the script.



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Operating Instructions, Continued

Add E-mail Address

The script displays the name field to determine the number of names and any e-mail information as indicated by the user in Custom Setup. The following dialog prompts the user to type the e-mail address they want added to the PNR using the 5-MTT format. This field may be pre-populated when the script reads an e-mail address as indicated in My Settings. This script reads the address entered in the white field below and converts any characters not accepted in Worldspan to an alias. Select Insert Non-Travelers E-Mail Addresses and/or Insert Message to Traveler to enable the input of applicable information. Selecting Back redisplay the Main dialog box.

The dialog box is titled "E-mail Address for My Trip And More E-mail Remark" and contains the following text and controls:

- Header: **One Passenger PNR**
- Instruction: **Script automatically replaces non-Res characters with aliases.**
- Label: **Traveler's E-mail Address:**
- Text field: Contains "john_doe@msn.com"
- Checkboxes:
 - Insert Non-Travelers E-Mail Addresses?
 - Insert Message to Traveler?
- Buttons: **OK**, **Back**, **Exit**
- Footer: **MTT 07S**

The following dialog box appears when multiple names are found in the PNR. The Name Select must be included with multiple passenger e-mail addresses. Up to nine passengers' e-mail addresses can be stored in the 5-MTT remarks.

The dialog box is titled "E-mail Addresses for My Trip And More E-mail Remark" and contains the following text and controls:

- Header: **Multiple Name PNR**
- Instruction: **Script automatically replaces non-Res characters with aliases.**
- Label: **Traveler's E-mail Address: Max of 1 per Passenger**
- Text field: Contains "john_doe@msn.com"
- Table:

	Name Field Number:
john_doe@msn.com	1.1

- Checkboxes:
 - Insert Non-Travelers E-Mail Addresses?
 - Insert Message to Traveler?
- Buttons: **OK**, **Back**, **Exit**
- Footer: **MTT 07**

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Operating Instructions, Continued

Non-Traveler email address

The following dialog box enables the user to add non-traveler e-mail addresses. This script reads the address entered in the white field below and converts any characters not accepted in Worldspan to an alias. Select Insert Message to Traveler to add a message if not previously selected. Select More for additional space or Back to redisplay the Main dialog box.

Email Addresses for My Trip And More E-mail Remark

Non-Travelers E-mail Addresses

Script automatically replaces non-Res characters with aliases.

Non-Travelers e-mail address:

Name Field Number:
1.1

Insert Message to Traveler?

OK **Back** **More** **Exit**

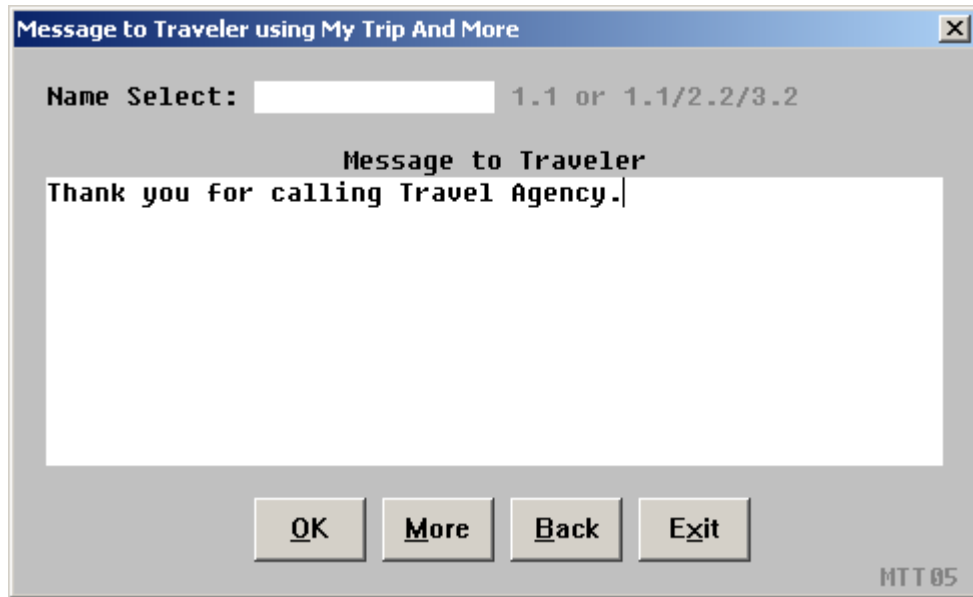
HTT 09

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Operating Instructions, Continued

Message

The following dialog box enables the user to include a message to the traveler in the e-mail. Select More for additional space for the message and Back to redisplay the Main dialog box. Use name select to send to a specific traveler or leave blank to send to all e-mail addresses in the 5-MTT and 5-MTA fields.



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Operating Instructions, Continued

Change E-mail Address

When Change is selected from the main dialog, the following dialog box displays to enable the user to change the existing 5-MTT, 5-MTA e-mail addresses or the 5-MTM email message. Indicate which remark number and passenger name field and Traveler E-Mail or Additional E-Mail. Check the Change MT Messages to change the message. This dialog varies with the applicable information found in the PNR.

The screenshot shows a dialog box titled "Change Traveler's E-mail Address". It contains the following fields and options:

- A blue header bar with the title and a close button (X).
- A blue instruction: "Script automatically replaces non-Res characters with aliases."
- "Remark Number:" field with a dropdown menu showing "1" and a list of options: "MTT, MTA remark number to change".
- "Name Field(s):" field with a dropdown menu showing "1, 1.2, 2.0".
- Two checkboxes: "Change MT Traveler E-Mail" and "Change MT Additional E-Mail".
- "New E-mail Address:" text input field containing "john_doe@msn.com".
- A checkbox labeled "Change MT Messages".
- Buttons: "OK", "Back", "More", and "Exit".
- Bottom right corner: "MTT 04A".

The following dialog box is the result of checking Change MT Messages from the above. Indicate the line number to change, add a name select when applicable and enter the new message.

The screenshot shows a dialog box titled "Message to Traveler using My Trip And More". It contains the following fields and options:

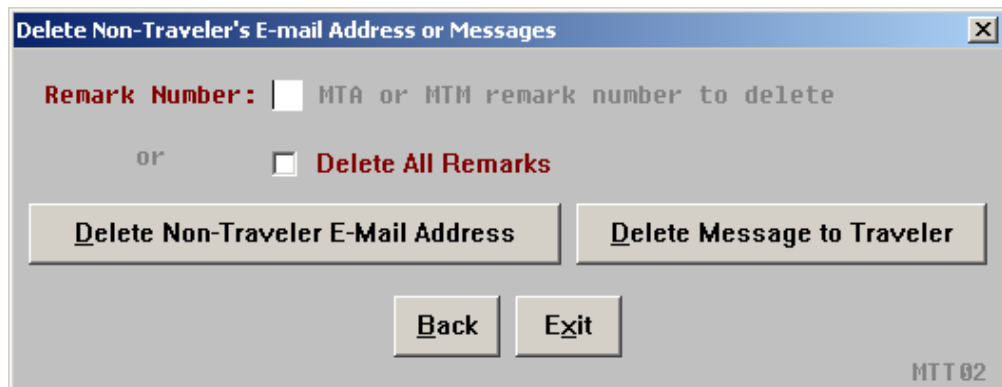
- A blue header bar with the title and a close button (X).
- "Change Line Number:" field with a dropdown menu and a list of options: "1 or 1-2 or 1/4/5".
- "Name Select:" field with a dropdown menu and a list of options: "1.1 or 1.1/2.2/3.2".
- A text input field labeled "Message to Traveler".
- Buttons: "OK", "More", "Back", and "Exit".
- Bottom right corner: "MTT 05".

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Operating Instructions, Continued

Delete E-mail Address

In the following dialog box, the user can delete a specific remark or all of the My Trip and More non-traveler e-mail addresses or message remarks. The MTT email address remark cannot be deleted.



Errors

Name select must be indicated for multiple passenger PNRs. The following example of an error message displays when the name select is missing. The script returns to the dialog box to add the name select position of the e-mail address not accepted in Res. Any addresses above the missing name select were entered and are not visible to enter again.



Quit

To quit or stop the script, select the Exit Button.

Revisions

6/04 – Revised for 5-MTA and 5-MTM enhancements.
1/05 – Removed reference to WfW.