

ScriptPro

Travelport ViewTrip E-Mail Remarks

Overview

Introduction This document contains an overview of the Travelport ViewTrip E-mail Remarks ScriptPro script available to users on Worldspan Go! Res.

File name

File (Script) Name	Brief Description
Z4MTTRMK	Provides easy additions or changes of passenger e-mail addresses/remarks to the PNR using the 5-MTT, 5-MTA and 5-MTM e-mail address remarks fields.

Need Help? Click on the link below to submit a question or issue to the Worldspan Help Desk: <http://travelport-english.custhelp.com/app/ask>.

Overview This script enables the user to add or change passenger e-mail addresses to the ViewTrip e-mail address field (5-MTT). When the ViewTrip e-mail address field (5-MTT) is stored in a PNR, an e-mail with the link to view the passenger itinerary is automatically sent to the passenger after the initial End Transaction. The passenger may view their itinerary on their personalized Travelport ViewTrip web site with the agency logo.

The script converts any e-mail characters not available in Worldspan to an alias accepted in Res. The script includes the ability to customize the default for the location of the stored e-mail address in the PNR when they are not stored using the 5-MTT e-mail remark. It also provides the option to read up to four passenger e-mails in a multiple name PNR and pre-populate the Add dialog box for convenience. The options to add an e-mail address for a non-traveler and an e-mail remark are also available (5-MTA and 5-MTM).

Operating Instructions

Script Conventions

- Mandatory fields are indicated with burgundy text.
 - A black arrow pointing down indicates a drop down list is available for applicable choices for the input box, or the ability to scroll for more information.
 - Some dialog boxes may contain input fields with conditions that would disable other fields and/or buttons (e.g., selecting a Move option will disable the ability to select specific Rule Categories to view, or leaving a field blank disables other fields pertaining only to that blank field).
 - In a list where the choices are Yes or No, leaving the field blank is also No.
 - Use the <Tab> key to move in order to each input field, use <Shift><Tab> to move in reverse order, or use the mouse to click on the needed input field.
 - Some fields contain an “accelerator key.” This is an underlined letter. Pressing the <Alt> key and the underlined letter together will move the cursor directly to that input box.
 - The <Enter> key may be used in place of the OK button.
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Need to Know

Previously, Worldspan Res had provided the capability to pause and resume ScriptPro scripts using the keystroke combinations <Ctrl>W and <Ctrl>R. Since Go! Res is on the Web, the right side of the window (Index/Go! Res scripts) takes on the Windows keystroke and local macro defaults. The left side (terminal emulator/Go! Res) has retained some of the Worldspan keystroke defaults. If the focus is in the terminal emulator/Res side, <Ctrl>W pauses a ScriptPro script and <Ctrl>R resumes a ScriptPro script. HOWEVER, when the focus is the right side/Go! Script, the <Ctrl>R does nothing or launches a macro and the <Ctrl>W shuts down the application. It is important to check the focus prior to using keystroke combinations. Simply click on the right or left to move the focus.

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Operating Instructions, Continued

Access

From Worldspan Go! Res:

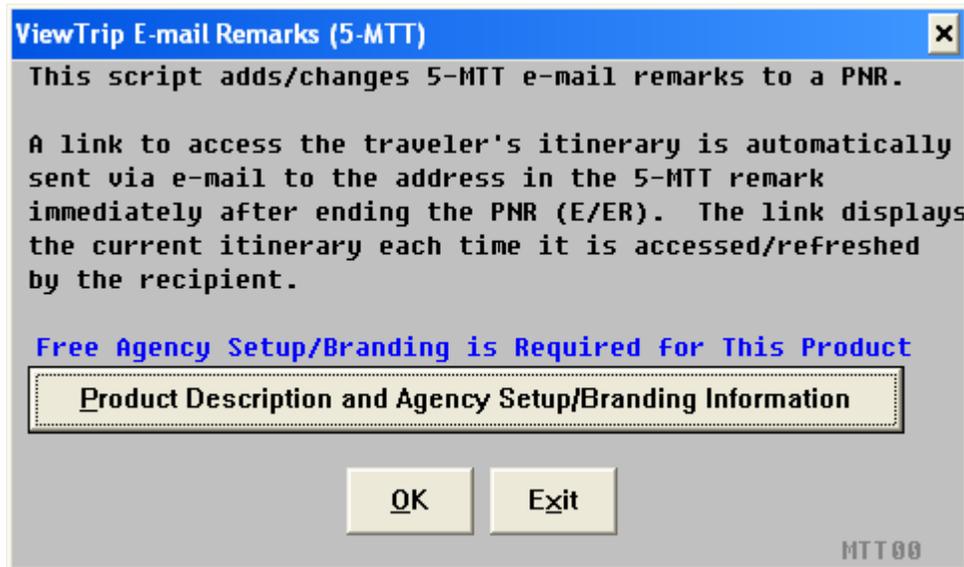
- Access the script from the PNR Tab in the Script Index
- Select ViewTrip Remarks to launch the script

Or:

- Access the ScriptPro menu in Res by pressing <Ctrl>S,
 - Type z4mttrmk.csl or scroll and highlight
 - <Enter>
-

Initial Dialog Box

The following dialog box is displayed the first time a user accesses this script. It emphasizes that the agency must be registered to use the automatic e-mail functionality of the ViewTrip product. Detailed information and explanations are accessible by selecting the Product Description and Agency Setup/Branding Information. Selecting OK enables the script to continue and Exit will exit the script. Subsequent script access displays the main dialog box, bypassing the two initial dialogs.

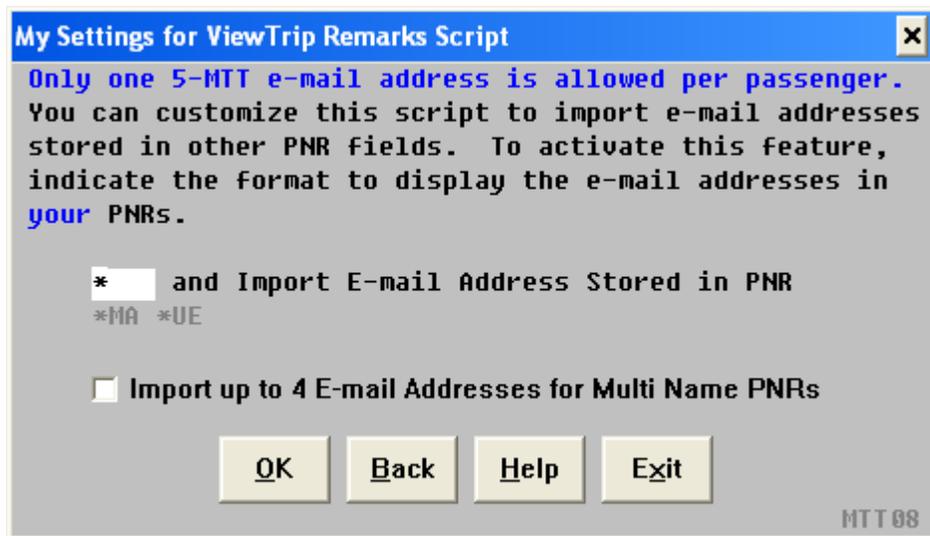


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Operating Instructions, Continued

My Settings

The following dialog box displays after selecting OK on the previous dialog box and when My Settings is selected from the main dialog box. The My Settings dialog box enables the user to indicate where the passenger e-mail address is stored in the PNR when not stored in the 5-MTT e-mail remarks field. The script displays that area of the PNR and reads up to four e-mail addresses to pre-populate the Add dialog box. Using the Add function, the script enters the e-mail addresses in the PNR using the 5-MTT remark. OK continues with the script, Back returns to the initial dialog box, and Exit will exit the script.



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Operating Instructions, Continued

Main Dialog

The following main dialog boxes enable access to the functionality of the script. The information the script locates in the PNR determines which of the following main dialog boxes appears.

Selecting Add adds a new address into the 5-MTT field. Selecting Change changes an existing 5-MTT address. My Settings provides an opportunity to declare where the e-mail address is stored in the PNR when not stored using the 5-MTT format. It also provides the option to read multiple addresses when the PNR is a multiple name record. Selecting Delete is only applicable when the script finds 5-MTA and/or 5-MTM information in the PNR. Selecting Exit, exits out of the script.



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Operating Instructions, Continued

Add E-mail Address

The script displays the name field to determine the number of names and any e-mail information as indicated by the user in Custom Setup. The following dialog prompts the user to type the e-mail address they want added to the PNR using the 5-MTT format. This field may be pre-populated when the script reads an e-mail address as indicated in My Settings. This script reads the address entered in the white field below and converts any characters not accepted in Worldspan to an alias. Select Insert Non-Travelers E-Mail Addresses and/or Insert Message to Traveler to enable the input of applicable information. Selecting Back redisplay the Main dialog box.

The screenshot shows a dialog box titled "E-mail Address for ViewTrip E-mail Remark" with a close button (X) in the top right corner. The main text reads "One Passenger PNR" and "Script automatically replaces non-Res characters with aliases." Below this, the label "Traveler's E-mail Address:" is followed by a text input field containing "john_doe@msn.com". At the bottom, there are three buttons: "OK", "Back", and "Exit". The identifier "MTT07S" is located in the bottom right corner.

The following dialog box appears when multiple names are found in the PNR. The Name Select must be included with multiple passenger e-mail addresses. Up to nine passengers' e-mail addresses can be stored in the 5-MTT remarks.

The screenshot shows a dialog box titled "E-mail Addresses for ViewTrip E-mail Remark" with a close button (X) in the top right corner. The main text reads "Multiple Name PNR" and "Script automatically replaces non-Res characters with aliases." Below this, the label "Traveler's E-mail Address:" is followed by the text "Max of 1 per Passenger". To the right, there is a "Name Field Number:" label and a small input field. Below the label, there is a table with three rows. The first row contains "john_doe@msn.com" in the first column and "1.1" in the second column. The other two rows are empty. At the bottom, there are three buttons: "OK", "Back", and "Exit". The identifier "MTT07" is located in the bottom right corner.

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Operating Instructions, Continued

Non-Traveler email address

The following dialog box enables the user to add non-traveler e-mail addresses. This script reads the address entered in the white field below and converts any characters not accepted in Worldspan to an alias. Select Insert Message to Traveler to add a message if not previously selected. Select More for additional space or Back to redisplay the Main dialog box.

Email Addresses for ViewTrip E-mail Remark [X]

Non-Travelers E-mail Addresses

Script automatically replaces non-Res characters with aliases.

Non-Travelers e-mail address:	Name Field Number:
john_doe@msn.com	1.1

Insert Message to Traveler?

OK **Back** **More** **Exit**

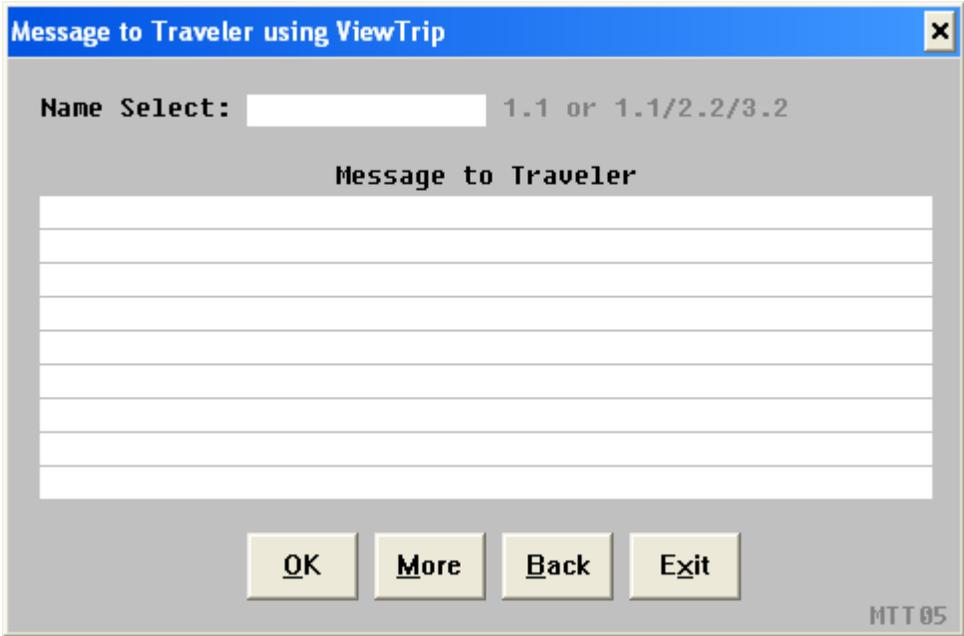
MTT 09

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Operating Instructions, Continued

Message

The following dialog box enables the user to include a message to the traveler in the e-mail. Select More for additional space for the message and Back to redisplay the Main dialog box. Use name select to send to a specific traveler or leave blank to send to all e-mail addresses in the 5-MTT and 5-MTA fields.



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Operating Instructions, Continued

Change E-mail Address

When Change is selected from the main dialog, the following dialog box displays to enable the user to change the existing 5-MTT, 5-MTA e-mail addresses or the 5-MTM email message. Indicate which remark number and passenger name field and Traveler E-Mail or Additional E-Mail. Check the Change MT Messages to change the message. This dialog varies with the applicable information found in the PNR.

The dialog box is titled "Change Traveler's E-mail Address" and contains the following elements:

- Header: **Multiple Passenger PNR**
- Instruction: *Script automatically replaces non-Res characters with aliases.*
- Fields:
 - Remark Number:** [] MTT, MTA remark number to change
 - Name Field(s):** [] 1, 1.2, 2.0
- Checkboxes:
 - Change VT Traveler E-Mail**
 - Change VT Additional E-Mail**
 - Change VT Messages**
- Text Input: **Traveler's New E-mail Address:** john_doe@msn.com
- Buttons: **OK**, **Back**, **More**, **Exit**
- Footer: MTT 04

The following dialog box is the result of checking Change MT Messages from the above. Indicate the line number to change, add a name select when applicable and enter the new message.

The dialog box is titled "Message to Traveler using ViewTrip" and contains the following elements:

- Fields:
 - Change Line Number:** [] 1 or 1-2 or 1/4/5
 - Name Select:** [] 1.1 or 1.1/2.2/3.2
- Text Input: **Message to Traveler**
- Buttons: **OK**, **More**, **Back**, **Exit**
- Footer: MTT 05

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Operating Instructions, Continued

Errors

Name select must be indicated for multiple passenger PNRs. The following example of an error message displays when the name select is missing. The script returns to the dialog box to add the name select position of the e-mail address not accepted in Res. Any addresses above the missing name select were entered and are not visible to enter again.



Quit

To quit or stop the script, select the Exit Button.

Revisions

7/11 Updated to ViewTrip from My Trip and More. 10/11 updated Help Desk link.